

RCA

REFERENCE DATA BOOK

Member Survey 2026

Centurion Country Club

All 221 responses and every verbatim comment, anonymised
for reference.

DEFINE · EDUCATE · MEASURE



How to use this reference

WHAT IS INSIDE

- A. Ratings summary: every scored question with counts, mean and top-2 share.
- B. Mean ratings by member type.
- C. Choice questions and profile.
- D. Respondent-level scores (anonymised).
- E. Every written comment, grouped by question.

SCALES

Ratings run from 1 (poor) to 5 (excellent). Top-2 means 4 or 5; bottom-2 means 1 or 2. Importance questions use the same 1 to 5 scale. Three recommend answers used a 10-point scale (8, 9, 10); they are excluded from the 5-point mean and listed as given in the respondent table.

RESPONDENT ID AND MEMBER TYPE

Each response has an ID (R001 to R221, in submission order). Comments carry the ID and member type only, so a reader can see every comment from one respondent across questions.

PRIVACY

Names, email addresses and contact numbers have been removed. Names of individual staff in comments are shown as [name removed], and a personal phone number is masked. One comment that refers to the race of individual staff is withheld and available from RCA on request. All other wording is verbatim, including spelling.

Ratings summary

Question	n	Mean	1	2	3	4	5	Top-2	Bottom-2
Booking / reservations	134	3.81	5	9	25	62	33	71%	10%
Golf shop service	134	4.16	0	4	21	58	51	81%	3%
Locker room	134	3.55	10	12	32	54	26	60%	16%
Driving range	134	3.34	11	13	48	44	18	46%	18%
Pre-round service	134	4.10	2	7	13	66	46	84%	7%
Course marshals	134	3.40	12	19	33	44	26	52%	23%
Course conditioning	134	4.25	0	5	10	65	54	89%	4%
Halfway house	134	3.72	9	8	28	56	33	66%	13%
Indoor restaurant	221	3.30	9	34	81	75	22	44%	19%
Outdoor patio	216	3.43	7	29	70	85	25	51%	17%
Deck next to kids' area	216	3.38	7	27	80	82	20	47%	16%
Pro shop patio	216	3.36	10	29	72	84	21	49%	18%
Sports bar	221	3.60	9	16	69	87	40	57%	11%
In-house social events	221	3.76	6	9	56	110	40	68%	7%
Shop@19th	221	3.31	9	26	95	69	22	41%	16%
Club communication (overall)	221	4.07	7	12	34	73	95	76%	9%
Email	221	4.00	5	7	47	85	77	73%	5%
WhatsApp	221	3.80	16	13	41	80	71	68%	13%
Overall value for fees	217	3.80	7	11	53	94	52	67%	8%
Sense of belonging	218	3.72	9	13	64	76	56	61%	10%
Likelihood to recommend (5-point; 3 ten-point answers excluded)	215	3.86	12	16	38	73	76	69%	13%
Importance: attractive, well-kept environment	216	4.34	1	3	22	85	105	88%	2%
Importance: welcoming family atmosphere	213	4.27	3	5	22	85	98	86%	4%
Importance: quality food and beverage	213	4.28	5	9	16	74	109	86%	7%
Importance: broader sport and recreation	208	3.75	8	11	60	74	55	62%	9%
Importance: events and activities	210	3.71	7	11	70	69	53	58%	9%
Importance: good value for fees	211	4.15	2	13	35	62	99	76%	7%
Importance: high-quality golf	206	3.94	11	9	44	60	82	69%	10%

Mean ratings by member type

Mean rating by member type	Golf (Resident)	Golf (Non-Resident)	Social (Resident)	Golf (Unspecified)
Booking / reservations	3.85 (n=67)	3.71 (n=38)	3.72 (n=25)	4.75 (n=4)
Golf shop service	4.12 (n=67)	4.29 (n=38)	4.04 (n=25)	4.50 (n=4)
Locker room	3.30 (n=67)	3.61 (n=38)	4.04 (n=25)	4.25 (n=4)
Driving range	3.21 (n=67)	3.26 (n=38)	3.64 (n=25)	4.25 (n=4)
Pre-round service	3.97 (n=67)	4.24 (n=38)	4.08 (n=25)	5.00 (n=4)
Course marshals	3.10 (n=67)	3.55 (n=38)	3.88 (n=25)	3.75 (n=4)
Course conditioning	4.24 (n=67)	4.21 (n=38)	4.24 (n=25)	5.00 (n=4)
Halfway house	3.78 (n=67)	3.26 (n=38)	4.12 (n=25)	4.50 (n=4)
Indoor restaurant	3.00 (n=70)	3.37 (n=38)	3.42 (n=109)	4.75 (n=4)
Outdoor patio	3.21 (n=70)	3.34 (n=38)	3.59 (n=108)	–
Deck next to kids' area	3.16 (n=70)	3.50 (n=38)	3.47 (n=108)	–
Pro shop patio	3.24 (n=70)	3.24 (n=38)	3.47 (n=108)	–
Sports bar	3.59 (n=70)	3.45 (n=38)	3.63 (n=109)	4.50 (n=4)
In-house social events	3.69 (n=70)	3.66 (n=38)	3.82 (n=109)	4.75 (n=4)
Shop@19th	3.27 (n=70)	3.39 (n=38)	3.28 (n=109)	4.00 (n=4)
Club communication (overall)	3.91 (n=70)	4.45 (n=38)	4.02 (n=109)	4.75 (n=4)
Email	3.83 (n=70)	4.45 (n=38)	3.97 (n=109)	3.75 (n=4)
WhatsApp	3.63 (n=70)	3.74 (n=38)	3.94 (n=109)	3.75 (n=4)
Overall value for fees	3.71 (n=69)	3.74 (n=38)	3.85 (n=107)	4.67 (n=3)
Sense of belonging	3.83 (n=70)	3.87 (n=38)	3.57 (n=107)	4.67 (n=3)
Likelihood to recommend	3.91 (n=70)	4.03 (n=38)	3.77 (n=107)	–

Golf (Unspecified) are 4 golf members who did not say whether they are resident.

Profile and choice questions

MEMBER TYPE (CLEANED: GOLF MEMBERS WITH UNSTATED RESIDENCY SHOWN SEPARATELY)

Social (Resident)	109	49%
Golf (Resident)	70	32%
Golf (Non-Resident)	38	17%
Golf (Unspecified)	4	2%

n=221 (answers from the survey's repeated question columns combined)

HOMEOWNER OR TENANT

Home owner	172	83%
Tenant	35	17%

n=207 (answers from the survey's repeated question columns combined)

USES CLUB FACILITIES (FUNCTION, CONFERENCE, RESTAURANT)

Yes	205	94%
No	12	6%

n=217 (answers from the survey's repeated question columns combined)

PLAYS GOLF

Yes	109	56%
No	87	44%

n=196 (answers from the survey's repeated question columns combined)

AFFILIATED GOLFING MEMBER

Yes	96	74%
No	34	26%

n=130 (answers from the survey's repeated question columns combined)

ONE AREA TO PRIORITISE FOR INVESTMENT

Improving existing clubhouse, restaurant and bar facilities	97	45%
Developing additional sports and recreational facilities	43	20%
Improving the golf course and golfing experience	35	16%
Expanding family and social experiences	19	9%
Own suggestion typed in	21	10%

n=215

LOCKER ROOM

Mens	109	81%
Ladies	25	19%

n=134

DRIVING RANGE USE

Less than 4 times per month	105	78%
Once a week	19	14%
Several times per week	10	7%

n=134

Profile and choice questions

GOLFER'S AREA MEETS NEEDS

Yes	113	86%
No	19	14%

n=132

USES TENNIS COURTS

No	179	81%
Yes	42	19%

n=221

USES SQUASH COURTS

No	181	82%
Yes	40	18%

n=221

VISITS TO CLUBHOUSE FOR SOCIAL TIMES

Weekly	102	47%
Several times a week	40	19%
2-3 times a month	29	13%
Rarely (a few times a year)	25	12%
Once a month	18	8%
Never	2	1%

n=216

CHILDREN WHO WOULD USE CCC

No	115	56%
Yes	92	44%

n=207

HOW GOLF BOOKINGS ARE MADE

Clubmaster App	97	72%
Telephonic	38	28%
Clubmaster online website	19	14%
CCC online website	8	6%

n=134 respondents; options chosen by fewer than 3 are given as free text in the verbatim section

ASPECTS PROVIDING GREATEST VALUE

Restaurant and bar facilities	150	69%
Convenience and proximity	120	55%
Golf course and golfing experience	115	53%
Lifestyle and relaxation environment	115	53%
Family-friendly environment	113	52%
Homeowner or estate-related benefits	82	38%
Sense of community and belonging	72	33%
Social events and member activities	55	25%
Sports and recreational facilities	48	22%

n=218 respondents; options chosen by fewer than 3 are given as free text in the verbatim section

EVENTS MEMBERS WOULD ATTEND

Breakfast/brunch specials	103	53%
Wellness activities (yoga/sound baths/etc.)	69	36%
Themed dinners	59	30%
Weekend buffet breakfast	59	30%
Trivia /general knowledge nights	45	23%
Social competitions	41	21%
Hobby/craft groups	37	19%
Work-from-club mornings	31	16%
Board-game afternoons	23	12%
Card/game mornings	19	10%

n=194 respondents; options chosen by fewer than 3 are given as free text in the verbatim section

REASONS FOR USING THE LOCKER ROOM

Toilet facilities	117	87%
Change room	52	39%
Shower facilities	34	25%
Locker facilities	17	13%

n=134 respondents; options chosen by fewer than 3 are given as free text in the verbatim section

Visit times

WHEN MEMBERS WOULD VISIT (NUMBER SELECTING EACH DAY, BY SLOT)

Time slot	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Responses
07:00–09:00	11	7	11	9	10	55	31	74
09:00–12:00	14	11	12	9	12	51	52	88
12:00–15:00	10	10	17	20	16	61	64	108
15:00–18:00	25	27	43	32	68	64	38	125
18:00–21:30	46	54	65	51	92	59	29	131

Respondent-level ratings (1 of 9)

ID	Member type	Booking	Shop	Locker	Range	Pre-rd	Marsh.	Course	Halfwy	Restr.	Patio	Spts bar	Events	Shop19	Comms	Value	Belong	Recom.	Visits	Kids
R001	Social (Resident)	5	5	5	5	5	5	5	5	5		5	5	5	5					
R002	Golf (Unspecified)	4	4	4	3	5	2	5	4	4		4	4	3	5	4	5	9		
R003	Golf (Unspecified)	5	4	3	4	5	3	5	4	5		4	5	3	4	5	4	10		
R004	Golf (Unspecified)	5	5	5	5	5	5	5	5	5		5	5	5	5	5				
R005	Golf (Unspecified)	5	5	5	5	5	5	5	5	5		5	5	5	5		5	8		
R006	Golf (Resident)	5	4	3	4	4	4	5	4	5	4	4	4	4	5	5	4	5	Several/wk	No
R007	Golf (Resident)	5	4	4	3	4	2	5	3	4	4	4	4	3	4	4	5	5	2-3 times a month	Yes
R008	Golf (Resident)	4	5	3	4	5	3	2	4	2	4	4	5	4	4	4	5	5	Several/wk	No
R009	Golf (Non-Resident)	4	4	4	2	4	4	4	1	2	2	3	3	3	5	4	4	4	2-3 times a month	No
R010	Social (Resident)	5	5	5	4	5	5	5	5	5	5	5	5	3	5	5	3	5	Weekly	No
R011	Golf (Resident)	4	4	3	3	4	4	5	4	3	3	4	4	3	5	4	4	4	Several/wk	No
R012	Social (Resident)	5	5	5	5	5	5	4	3	3	3	4	4	4	5	5	2	2	2-3 times a month	Yes
R013	Golf (Non-Resident)	4	3	5	3	4	5	5	4	3	3	5	4	3	5	3	3	4	Monthly	No
R014	Golf (Resident)	5	5	4	4	4	2	4	4	3	2	4	3	3	5	3	3	1	Weekly	No
R015	Golf (Resident)	2	5	4	4	4	1	5	5	3	3	4	4	5	5	4	5	5	Weekly	No
R016	Golf (Resident)	4	4	3	2	4	4	3	4	3	3	2	3	4	4		4	4	Several/wk	No
R017	Social (Resident)	4	4	4	4	4	4	4	5	3	4	5	4	3	4	4	4	4	Several/wk	No
R018	Golf (Resident)	3	4	3	4	3	3	4	3	2	2	4	4	3	5	4	4	4	Weekly	Yes
R019	Golf (Non-Resident)	3	5	1	1	5	4	4	4	3	3	3	3	2	4	4	4	4	Rarely	
R020	Golf (Non-Resident)	3	3	4	2	3	1	4	1	3	3	3	3	1	1	4	4	4	Weekly	Yes
R021	Golf (Non-Resident)	1	4	5	3	5	3	4	3	4	3	3	4	4	5	4	4	5	Monthly	No
R022	Golf (Non-Resident)	4	3	3	4	4	3	5	3	3	3	4	4	3	5	3	5	5	Several/wk	Yes
R023	Golf (Resident)	4	4	3	3	3	2	4	3	2	2	3	3	3	4	3	4	4	Weekly	No
R024	Golf (Non-Resident)	3	4	4	3	4	4	4	1	3	4	3	4	3	4	4	3	4	2-3 times a month	No
R025	Golf (Resident)	3	4	4	1	4	1	5	5	3	3	3	4	3	1	4	5	5	Several/wk	Yes
R026	Golf (Non-Resident)	5	5	2	1	4	1	3	3	2	2	3	3	3	4	2	2	2	Weekly	No
R027	Social (Resident)									5	5	3	3	3	4	4	3	4	Weekly	Yes

Blank = not asked or not answered. Recom. is shown as answered (three ten-point answers appear as 8, 9, 10). Visits = frequency of clubhouse social visits; Kids = children who would use CCC.

Respondent-level ratings (2 of 9)

ID	Member type	Booking	Shop	Locker	Range	Pre-rd	Marsh.	Course	Halfwy	Restr.	Patio	Spts bar	Events	Shop19	Comms	Value	Belong	Recom.	Visits	Kids
R028	Social (Resident)									2	3	4	4	3	5	4	3	2	Weekly	Yes
R029	Golf (Resident)	5	4	3	2	4	2	3	5	2	2	4	5	3	4	4	4	5	Several/wk	Yes
R030	Golf (Resident)	5	5	5	4	5	5	5	5	5	5	5	5	5	5	5	5	5	Several/wk	No
R031	Golf (Resident)	5	5	5	5	5	3	5	5	4	4	5	4	4	5	4	4	4	Several/wk	No
R032	Social (Resident)									3	2	3	4	3	3	4	5	5	Monthly	No
R033	Golf (Resident)	4	5	3	4	5	4	4	4	2	2	2	3	2	4	4	4	3	Weekly	No
R034	Golf (Resident)	1	4	2	3	3	3	4	3	2	3	3	3	4	3	4	4	4	Several/wk	Yes
R035	Social (Resident)									3	3	3	4	4	5	4	3	4	Weekly	Yes
R036	Social (Resident)									2	3	3	3	3	3	3	2	3	Weekly	No
R037	Golf (Non-Resident)	5	5	2	2	4	2	3	4	3	3	2	3	3	4	2	1	2	Weekly	Yes
R038	Social (Resident)	4	4	4	4	4	4	4	4	4	4	4	5	3	3	4	3	3	Weekly	No
R039	Golf (Non-Resident)	4	5	5	3	4	4	5	2	3	3	4	4	4	5	3	4	3	2-3 times a month	Yes
R040	Golf (Non-Resident)	5	5	4	1	5	4	5	1	4	5	4	5	4	5	4	5	5	Several/wk	No
R041	Social (Resident)									4	4	5	5	4	5	5	5	5	Several/wk	Yes
R042	Golf (Non-Resident)	5	5	4	3	5	4	4	3	4	4	4	3	3	4	4	4	4	2-3 times a month	No
R043	Social (Resident)									4	4	5	5	5	5	5	5	5	Several/wk	Yes
R044	Social (Resident)									4	4	5	5	4	5	5	5	5	Weekly	No
R045	Golf (Resident)	5	3	1	3	3	3	2	1	1	2	1	3	3	2	1	1	1	Rarely	No
R046	Social (Resident)									2	2	3	3	3	4	3	3	3	2-3 times a month	No
R047	Social (Resident)	4	4	4	3	4	4	5	4	4	4	4	4	3	4	4	4	4	2-3 times a month	No
R048	Golf (Resident)	3	4	2	3	4	3	4	3	3	4	4	3	3	3	3	4	3	Weekly	No
R049	Social (Resident)									4	3	4	5	5	5	5	2	4	Rarely	No
R050	Social (Resident)									3	3	4	4	4	3	3	3	3	2-3 times a month	No
R051	Social (Resident)	5	5	4	4	5	5	5	5	4	4	4	4	4	5	5	5	5	Weekly	Yes
R052	Social (Resident)									2	2	2	3	3	3	3	3	1	Monthly	Yes
R053	Social (Resident)									3	3	4	4	3	5	4	3	4	Weekly	Yes
R054	Social (Resident)									5	5	3	4	3	4	5	5	5	2-3 times a month	No

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Respondent-level ratings (3 of 9)

ID	Member type	Booking	Shop	Locker	Range	Pre-rd	Marsh.	Course	Halfwy	Restr.	Patio	Spts bar	Events	Shop19	Comms	Value	Belong	Recom.	Visits	Kids
R055	Social (Resident)									4	4	4	4	4	4	3	5	5	Weekly	No
R056	Social (Resident)	4	4	4	3	5	4	4	4	4	4	4	4	4	3	4	3	2	Weekly	Yes
R057	Social (Resident)									3	3	3	3	2	4	3	1	2	Rarely	No
R058	Golf (Non-Resident)	4	5	3	5	5	5	5	4	4	4	5	4	3	5	5	4	5	Weekly	Yes
R059	Golf (Resident)	5	4	4	4	5	3	5	4	4	4	4	5	4	5	5	5	5	Weekly	No
R060	Golf (Resident)									1	2	2	2	2	1	1	2	2	Several/wk	No
R061	Golf (Resident)	4	4	3	5	5	3	4	5	3	3	3	4	2	3	3	3	3	Weekly	Yes
R062	Social (Resident)									4	4	3	4	3	4	4	4	4	Weekly	Yes
R063	Social (Resident)									4	4	4	4	2	5	4	4	5	Weekly	Yes
R064	Golf (Non-Resident)	4	5	5	4	4	5	4	4	4	4	4	4	4	5	4	4	5	Weekly	Yes
R065	Golf (Resident)	4	5	4	4	5	4	4	5	3	3	5	4	2	4	5	4	5	Weekly	Yes
R066	Social (Resident)									3	3	1	2	3	3	1	1	1	Rarely	No
R067	Social (Resident)									4	4	3	4	3	4	3	3	4	2-3 times a month	Yes
R068	Golf (Non-Resident)	4	5	4	4	4	4	4	4	4	4	4	4	4	5	4	4	4	Weekly	No
R069	Golf (Non-Resident)	4	4	4	4	4	4	4	4	4	4	4	4	3	4	4	4	4	Never	No
R070	Golf (Non-Resident)	3	3	3	3	4	3	4	3	3	3	3	3	3	2	3	3	3	Rarely	No
R071	Social (Resident)									4	4	4	5	3	5	5	4	5	Weekly	No
R072	Social (Resident)									4	4	3	4	3	3	4	4	4	Weekly	No
R073	Social (Resident)	1	4	3	4	4	4	4	4	3	4	5	4	2	5	3	4	3	Weekly	Yes
R074	Golf (Non-Resident)	4	5	4	4	5	5	5	4	4	3	3	4	4	5	4	5	5	Monthly	No
R075	Social (Resident)									5	5	5	5	5	5	5	5	5	Weekly	No
R076	Social (Resident)									2	2	4	5	5	5	4	3	4	Monthly	No
R077	Golf (Resident)	3	4	2	1	1	1	3	3	2	2	2	3	2	3	3	3	3	2-3 times a month	No
R078	Social (Resident)									4	4	5	5	4	5	5	5	5	Several/wk	Yes
R079	Golf (Resident)	4	4	1	3	4	3	4	4	3	3	4	4	2	5	4	4	5	Weekly	Yes
R080	Social (Resident)	4	3	4	3	4	4	4	4	2	2	4	4	4	5	4	4	4	Weekly	Yes
R081	Social (Resident)									3	4	3	4	4	3	3	3	4	2-3 times a month	No

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Respondent-level ratings (4 of 9)

ID	Member type	Booking	Shop	Locker	Range	Pre-rd	Marsh.	Course	Halfwy	Restr.	Patio	Spts bar	Events	Shop19	Comms	Value	Belong	Recom.	Visits	Kids
R082	Golf (Non-Resident)	4	3	4	4	4	3	4	4	4	4	4	3	2	5	4	3	4	Rarely	No
R083	Social (Resident)									4	4	3	3	3	3	3	3	2	Several/wk	No
R084	Social (Resident)									3	3	4	3	2	4	3	3		Weekly	No
R085	Golf (Resident)	4	5	2	1	4	3	5	5	2	4	5	4	4	5	4	3	3	Weekly	Yes
R086	Golf (Resident)	4	4	5	1	5	5	5	5	3	3	4	4	4	1	4	3	2	Weekly	Yes
R087	Social (Resident)									4	4	4	3	4	5	3	3	4	Several/wk	Yes
R088	Social (Resident)									2	3	3	3	1	2	3	3	3	Several/wk	No
R089	Golf (Resident)	4	4	4	3	4	3	4	5	2	3	5	4	4	4	4	4	4	Weekly	Yes
R090	Golf (Resident)	4	4	3	3	4	3	4	4	3	4	5	4	3	4	4	5	5	Weekly	Yes
R091	Social (Resident)	5	5	5	5	5	5	5	5	5	5	5	5	4	4	5	5	4	Several/wk	No
R092	Golf (Resident)	4	4	2	3	4	4	4	3	3	2	3	4	3	5	5	3	5	Weekly	No
R093	Golf (Resident)	4	5	4	1	5	5	4	5	4	4	4	4	4	3	3	4	4	Weekly	Yes
R094	Social (Resident)									5	5	5	5	4	5	5	5	5	Several/wk	Yes
R095	Golf (Resident)	5	5	4	3	5	4	5	4	5	5	5	5	3	4	5	4	4	Several/wk	No
R096	Golf (Non-Resident)	5	5	5	2	5	4	5	5	5	5	5	5	5	5	5	5	5	Rarely	
R097	Golf (Resident)	2	2	1	3	3	1	4	2	2	2	1	3	2	4	3	4	4	Rarely	No
R098	Golf (Non-Resident)	4	5	4	5	4	3	5	1	3	3	2	3	3	4	3	4	3	Weekly	
R099	Golf (Resident)	3	3	3	3	3	1	5	3	3	3	3	3	2	3	3	3	3	Weekly	Yes
R100	Social (Resident)									4	4	4	4	4	4	4	4	4	Weekly	Yes
R101	Golf (Resident)	4	4	3	4	4	3	4	3	2	2	4	3	2	5	4	4	4	2-3 times a month	No
R102	Social (Resident)									4	4	4	4	3	4	3	3	3	Rarely	No
R103	Golf (Non-Resident)	3	5	5	2	4	4	4	2	2	2	4	4	3	4	2	2	2	Weekly	Yes
R104	Golf (Resident)	4	5	4	3	4	3	5	5	4	4	4	4	4	5	4	4	4	Weekly	Yes
R105	Golf (Non-Resident)	4	4	1	3	4	3	4	4	4	4	4	4	4	4	4	5	5	Weekly	No
R106	Social (Resident)	2	2	5	4	5	3	5	5	5	5	4	5	3	4	4	3	5	Weekly	No
R107	Social (Resident)									5	5	4	4	3	5	5	5	5	Weekly	Yes
R108	Social (Resident)	3	3	3	3	3	3	5	4	4	4	3	3	3	4	3	3	3	2-3 times a month	Yes

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Respondent-level ratings (5 of 9)

ID	Member type	Booking	Shop	Locker	Range	Pre-rd	Marsh.	Course	Halfwy	Restr.	Patio	Spts bar	Events	Shop19	Comms	Value	Belong	Recom.	Visits	Kids
R109	Social (Resident)									4	4	4	4	3	5		4	5	Rarely	
R110	Social (Resident)									1	1	1	3	2	2	2	1	1	Rarely	No
R111	Social (Resident)									3	3	3	4	4	4	4	3	4	Weekly	Yes
R112	Social (Resident)									2	3	4	4	3	4	4	2	2	Weekly	No
R113	Golf (Resident)									1	1	2	2	1	1	2	3	2	Rarely	No
R114	Social (Resident)									2	2	2	3	1	3	3	3	2	2-3 times a month	Yes
R115	Social (Resident)									3	3	3	4	3	5	5	5	5	Weekly	No
R116	Golf (Resident)	4	4	4	4	4	2	4	4	3	3	3	3	3	4	4	4	5	Weekly	No
R117	Golf (Resident)	3	5	4	4	4	4	4	4	3	3	4	4	5	5	5	5	5	Several/wk	No
R118	Golf (Resident)	5	3	5	5	5	2	5	5	4	4	5	5	5	5	5	5	5	Several/wk	Yes
R119	Social (Resident)									5	5	5	5	5	5	5	5	5	Rarely	No
R120	Social (Resident)									3	4	4	4	3	5	4	4	4	Rarely	
R121	Social (Resident)									3	5	4	4	2	5	4	4	4	Monthly	No
R122	Social (Resident)									4	4	3	3	3	4	2	3	3	Rarely	No
R123	Social (Resident)									4	4	5	4	3	4	5	4	5	Weekly	
R124	Golf (Resident)	4	3	5	3	4	4	4	3	3	3	3	4	4	4	4	5	5	Several/wk	Yes
R125	Social (Resident)									3	3	3	5	4	4	3	5	4	Monthly	No
R126	Golf (Resident)	4	4	4	4	4	4	4	4	3	3	3	4	4	4	4	4	4	Weekly	No
R127	Golf (Non-Resident)	3	4	3	3	4	4	4	4	3	3	3	4	3	4	4	4	4	Rarely	No
R128	Social (Resident)									5	5	5	5	5	5	5	5	5	Weekly	No
R129	Social (Resident)									4	5	4	3	3	5	5	3	4	Weekly	No
R130	Golf (Resident)	4	4	1	3	4	3	4	4	4	4	4	2	5	2	3	2	3	Rarely	Yes
R131	Golf (Resident)	4	5	3	3	4	4	4	4	4	5	4	4	4	5	4	4	4	Weekly	Yes
R132	Social (Resident)									2	3	3	3	3	4	3	3	3	2-3 times a month	No
R133	Golf (Non-Resident)	4	5	3	4	4	2	4	4	4	4	4	4	4	5	4	4	4	Several/wk	Yes
R134	Golf (Resident)	2	2	1	3	2	1	2	1	2	2	2	1	1	1	1	1	1	Weekly	Yes
R135	Social (Resident)									2	2	4	4	4	4	4	4	4	2-3 times a month	No

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Respondent-level ratings (6 of 9)

ID	Member type	Booking	Shop	Locker	Range	Pre-rd	Marsh.	Course	Halfwy	Restr.	Patio	Spts bar	Events	Shop19	Comms	Value	Belong	Recom.	Visits	Kids
R136	Golf (Resident)	4	4	4	3	4	4	4	4	4	4	4	4	4	4	4	4	5	Weekly	Yes
R137	Golf (Resident)	5	5	5	5	5	5	4	4	3	4	5	5	4	5	5	5	5	Weekly	Yes
R138	Golf (Resident)	5	5	3	3	5	5	5	5	3	4	5	4	3	5	4	3	5	Weekly	Yes
R139	Social (Resident)									3	4	4	4	3	3	4	4	4	2-3 times a month	No
R140	Golf (Resident)	4	4	4	3	4	5	4	4	4	5	4	4	4	5	4	3	4	Several/wk	Yes
R141	Golf (Non-Resident)	4	4	4	2	5	4	4	3	4	4	4	4	4	5	4	4	3	2-3 times a month	No
R142	Golf (Resident)	5	4	3	4	5	4	5	4	4	4	4	5	3	5	5	4	5	Several/wk	No
R143	Golf (Resident)	4	4	4	1	2	1	5	4	1	1	1	1	1	3	1	1	1	Rarely	Yes
R144	Social (Resident)									3	3	5	3	3	4	3	3	4	Weekly	No
R145	Social (Resident)	4	5	4	4	5	5	4	5	3	3	5	5	3	5	5	4	4	Several/wk	No
R146	Golf (Resident)	4	4	4	3	4	4	4	2	3	4	4	4	4	5	4	5	4	Several/wk	No
R147	Golf (Resident)	3	3	4	3	2	2	4	3	3	3	2	4	2	2	3	4	4	Weekly	Yes
R148	Social (Resident)									1	1	1	1	3	1	1	5	1	Monthly	Yes
R149	Golf (Non-Resident)	2	4	3	5	5	3	5	5	4	3	2	3	4	5	4	5	5	2-3 times a month	No
R150	Social (Resident)									1	1	1	1	2	3	2	1	1	Rarely	No
R151	Golf (Resident)	4	4	3	3	3	2	4	2	2	2	3	3	3	2	2	3	2	Weekly	Yes
R152	Golf (Resident)									3	3	4	4	3	4	4	4	4	Weekly	Yes
R153	Social (Resident)	4	4	5	4	4	4	4	3	3	4	3	3	4	4	4		2	Monthly	Yes
R154	Social (Resident)	4	4	5	4	4	4	4	4	4	4	4	4	3	4	4	5	5	Monthly	No
R155	Social (Resident)									4	4	3	4	3	5	5	4	5	Weekly	Yes
R156	Social (Resident)	2	3	1	1	2	2	3	3	3	3	3	2	1	2	3	3	3	Monthly	Yes
R157	Social (Resident)	5	5	5	5	5	5	5	5	4	4	5	5	5	5	5	5	5	Weekly	
R158	Social (Resident)	3	3	4	4	4	3	3	4	3	3	3	4	3	3	4	4	4	Monthly	Yes
R159	Golf (Non-Resident)	3	5	2	5	4	3	2	5	2	2	2	2	3	5	4	5	5	Several/wk	No
R160	Social (Resident)									3	4	4	4	4	3	4	3	4	Weekly	Yes
R161	Social (Resident)									3	4	3	4	3	3	4	4	4	2-3 times a month	No
R162	Social (Resident)									4	4	4	4	4	4	4	4	4	Weekly	No

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Respondent-level ratings (7 of 9)

ID	Member type	Booking	Shop	Locker	Range	Pre-rd	Marsh.	Course	Halfwy	Restr.	Patio	Spts bar	Events	Shop19	Comms	Value	Belong	Recom.	Visits	Kids
R163	Social (Resident)									4	4	4	5	3	5	5	5	5	Weekly	No
R164	Social (Resident)									4	4	3	3	3	3	3	3	3	Several/wk	Yes
R165	Social (Resident)									3	4	4	4	4	4	5	4	4	2-3 times a month	Yes
R166	Social (Resident)	4	4	4	4	4	4	4	4	4	4	4	4	4	2	4	5	5	Weekly	Yes
R167	Social (Resident)									4	4	4	4	4	4	4	3	4	2-3 times a month	No
R168	Social (Resident)									3	4	3	4	4	3	4	3	3	Weekly	Yes
R169	Social (Resident)									4	4	3	4	3	5	5	4	5	Weekly	No
R170	Social (Resident)									4	4	4	5	4	4	5	3	5	Weekly	Yes
R171	Golf (Resident)	4	4	2	2	2	1	5	2	1	1	2	2	1	3	1	1	1	Rarely	Yes
R172	Social (Resident)									5	5	4	4	4	4	4	4	4	Rarely	No
R173	Golf (Non-Resident)	5	5	3	3	4	5	5	5	4	4	5	4	5	5	3	4	5	Weekly	No
R174	Social (Resident)									4	4	3	4	4	5	4	3	4	Weekly	Yes
R175	Golf (Resident)	5	5	5	5	5	4	5	5	5	5	5	5	4	5	5	5	5	Several/wk	Yes
R176	Golf (Resident)	2	3	3	2	4	2	4	4	2	4	4	4	3	4	4	4	5	Weekly	Yes
R177	Social (Resident)									4	4	4	4	3	4	5	3	4	Weekly	No
R178	Social (Resident)									3	3	3	4	3	4	4	3	4	Monthly	Yes
R179	Golf (Non-Resident)	3	3	4	3	4	3	4	1	3	3	1	5	3	5	3	3	3	Several/wk	
R180	Social (Resident)									4	5	4	5	5	5	4	5	5	Weekly	Yes
R181	Golf (Resident)	4	5	4	3	4	5	5	3	4	4	4	4	4	5	5	4	5	Weekly	No
R182	Golf (Resident)	4	5	4	3	4	2	4	2	3	4	4	3	3	5	3	4	4	Rarely	No
R183	Golf (Resident)	5	5	4	4	5	5	4	5	4	4	5	5	5	5	5	4	4	Weekly	Yes
R184	Golf (Non-Resident)	1	2	2	3	1	1	2	1	2	1	1	1	2	4	2	2	1	Weekly	No
R185	Social (Resident)									3	2	3	4	3	5	4	4	4	Monthly	Yes
R186	Golf (Non-Resident)	4	5	4	3	4	3	5	4	4	4	4	3	3	5	5	4	5	Rarely	No
R187	Social (Resident)									5	5	5	5	1	5	5	5	5	2-3 times a month	Yes
R188	Golf (Resident)	1	3	1	3	3	2	4	4	3	3	3	3	3	3	2	3	3	2-3 times a month	No
R189	Golf (Non-Resident)	4	5	4	4	5	4	5	4	4	4	4	4	3	5	5	5	5	Weekly	No

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Respondent-level ratings (8 of 9)

ID	Member type	Booking	Shop	Locker	Range	Pre-rd	Marsh.	Course	Halfwy	Restr.	Patio	Spts bar	Events	Shop19	Comms	Value	Belong	Recom.	Visits	Kids
R190	Golf (Non-Resident)	5	5	4	4	5	5	5	5	4	5	5	4	4	5	5	5	5	Several/wk	No
R191	Social (Resident)	3	5	4	4	4	2	5	3	4	5	5	4	4	5	4	4	5	Weekly	No
R192	Social (Resident)	3	4	4	3	4	4	4	4	2	2	3	3	3	2	4	3	3	Monthly	No
R193	Social (Resident)									3	4	3	3	3	4	3	2	3	Monthly	No
R194	Golf (Resident)	4	4	4	4	4	3	5	3	4	4	4	4	3	4	4	4	4	2-3 times a month	No
R195	Golf (Non-Resident)	3	4	4	4	4	4	4	4	3	3	3	4	4	4	4	4	4	Never	No
R196	Golf (Resident)	3	4	4	2	4	4	4	5	4	4	3	4	2	4	3	4	3	Several/wk	Yes
R197	Golf (Resident)	2	4	3	5	5	4	5	4	3	4	3	4	4	5	4	5	5	Several/wk	Yes
R198	Golf (Non-Resident)	3	3	4	5	5	4	4	4	2	2	3	4	5	5	4	4	5	2-3 times a month	No
R199	Golf (Non-Resident)	4	5	5	4	5	5	5	4	4	4	4	4	4	5	5	5	5	Weekly	No
R200	Golf (Non-Resident)	4	4	3	4	4	3	4	2	3	3	3	4	4	3	3	3	3	Weekly	No
R201	Golf (Resident)	4	4	5	4	4	3	5	4	4	4	4	4	5	5	5	5	5	Monthly	No
R202	Golf (Resident)	4	5	1	3	5	5	5	3	2	2	3	4	2	5	4	5	5	Weekly	No
R203	Golf (Resident)	5	4	4	4	4	4	5	3	3	3	4	4	4	5	4	5	4	Weekly	No
R204	Social (Resident)									3	3	3	3	3	3	4	3	3	Weekly	Yes
R205	Golf (Resident)	5	5	5	5	5	5	5	5	3	3	5	4	5	4	5	4	5	Weekly	Yes
R206	Golf (Resident)	3	3	3	2	2	1	3	3	4	3	3	3	3	3	3	3	3	Weekly	Yes
R207	Social (Resident)	4	4	4	1	2	2	4	4	3	3	4	4	2	5	3	3	4	Several/wk	No
R208	Social (Resident)									5	5	5	4	3	4	5	5	5	Weekly	Yes
R209	Social (Resident)									4	4	2	1	2	2	2	2	1	Weekly	
R210	Social (Resident)									3	3	3	3	3	4	3	5	4	Weekly	No
R211	Social (Resident)									3	3	3	3	3	3	3	3	3	Weekly	Yes
R212	Social (Resident)	3	4	3	3	3	4	4	4	3	3	3	3	3	3	3	3	3	Weekly	Yes
R213	Social (Resident)									2	3	3	3	2	4	4	3	3	2-3 times a month	No
R214	Social (Resident)	3	3	3	3	3	3	3	3	1	3	3	3	2	3	3	3	4	Weekly	Yes
R215	Social (Resident)									3	3	2	2	3	4	3	2	4	Weekly	No
R216	Social (Resident)									3	3	3	3	3	3	3	2	2	Rarely	Yes

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Respondent-level ratings (9 of 9)

ID	Member type	Booking	Shop	Locker	Range	Pre-rd	Marsh.	Course	Halfwy	Restr.	Patio	Spts bar	Events	Shop19	Comms	Value	Belong	Recom.	Visits	Kids
R217	Golf (Resident)	4	4	2	4	5	2	5	4	3	3	3	4	4	4	4	5	5	Weekly	Yes
R218	Social (Resident)									3	2	4	3	4	4	3	3	3	Several/wk	Yes
R219	Social (Resident)									3	3	4	3	4	4	3	3	3	Weekly	No
R220	Social (Resident)									3	3	3	5	4	5	4	5	5	Weekly	No
R221	Golf (Resident)	2	3	2	2	3	2	3	3	3	3	3	2	3	2	3	3	3	Several/wk	Yes

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Booking / reservations: recommendations (49 comments, page 1 of 3)

R010	Social (Resident)	I have a special privilege as a homeowner as approved by the golf committee thanks
R016	Golf (Resident)	All good
R021	Golf (Non-Resident)	I honestly have no idea. Too many golfing members?
R022	Golf (Non-Resident)	Remove bots from booking
R025	Golf (Resident)	Allow regular golfschools allocated spots, according to history games played.
R031	Golf (Resident)	very good
R034	Golf (Resident)	Stop the person's who are "bucking" the system on Sunday evenings. The system gets blocked as if the slot is busy.. But takes up to 5 minutes to be filled
R037	Golf (Non-Resident)	All good
R038	Social (Resident)	Allow residents to also get preferred bookings
R039	Golf (Non-Resident)	Happy with the current booking process.
R045	Golf (Resident)	You won't beat club master unless you trying to bypass the fair play aspect. Residents here are far to entitled
R047	Social (Resident)	Content
R048	Golf (Resident)	To stop block bookings and place holders.
R065	Golf (Resident)	Make bookings for visiting guests who are members of other clubs, available earlier
R068	Golf (Non-Resident)	none
R069	Golf (Non-Resident)	Always a problem booking a golf cart with reservation (No golf cart available) on the app. Then have to phone proshop to add cart
R073	Social (Resident)	If the course could consider opening golf bookings for residents that are not members to book golf slots from a Wednesday for the weekend opposed to from Friday afternoons like for all outsiders then residents can also use the facility from time to time.
R077	Golf (Resident)	The app is awful to complete
R079	Golf (Resident)	none
R085	Golf (Resident)	Block out bookings should not show unless reserved.
R097	Golf (Resident)	Stop group bookings and then having the slots made available later in the week.

Booking / reservations: recommendations (49 comments, page 2 of 3)

R103	Golf (Non-Resident)	Stop having golfdays on fridays.We the members can never book on a friday. The golf days are also damaging the greens. They are generally non golfers who dont understand fixing pitchmarks and replacing divits with sand.
R106	Social (Resident)	Let social members book the odd morning round on the weekend considering we live on the course.
R108	Social (Resident)	All courses generally need to extend the advance period for bookings.
R126	Golf (Resident)	Happy with current booking system, but also to confirm integration with current entry pro system and effectiveness vs guest invitation and security access
R130	Golf (Resident)	Too many set fourballs on a Saturday morning, similar to an entitled few. Must mix the field up as there's currently no opportunity for playing with other members. "Captains Time" should be removed. Captain should play with any fourball and not only with friends every week.
R138	Golf (Resident)	App
R140	Golf (Resident)	Clubmaster App
R141	Golf (Non-Resident)	Justbanazing how some members always get the same spot and looks to be soem cheating is happening
R143	Golf (Resident)	No
R147	Golf (Resident)	They sometimes allow bookings on days when there is a golf days and when you arrive you can not play. They should fix this.
R149	Golf (Non-Resident)	Make sure Bots are not used to give everyone a fair change
R158	Social (Resident)	none
R159	Golf (Non-Resident)	Something seems suspicious e.g. same people get the prime times every Saturday
R171	Golf (Resident)	No
R176	Golf (Resident)	The App works fine. The difficulty is booking at peak times.
R179	Golf (Non-Resident)	Do not over subscribe membership which makes it difficult to get a Saturday booking
R182	Golf (Resident)	I would like more time for members to make bookings
R184	Golf (Non-Resident)	Not sure
R188	Golf (Resident)	Unable to get Saturday bookings because of big groups being given preferential treatment

Booking / reservations: recommendations (49 comments, page 3 of 3)

R191	Social (Resident)	Limited slots available for Sunday bookings
R192	Social (Resident)	I have not made bookings through the app as I prefer discussing my options about student discount and if I need to reserve a cart
R196	Golf (Resident)	Don't know how but I'm struggling to connect and get in for my Saturday games.
R197	Golf (Resident)	INDIVIDUALS SHOULD BOOK NOT GROUPS AS IN MANY INSTANCES THEY RESERVE AND THEIR IS NO SHOW AND WITHIN A MINUTE THE TIME SHEET IS FULL
R198	Golf (Non-Resident)	Limit golf schools bookings
R199	Golf (Non-Resident)	as a corporate member you cannot book more than one sport for the same day on the clubmaster app, for example golf and squash or tennis.
R202	Golf (Resident)	To be able to book a bit longer in advance for Fridays, need to entertain clients (2 × 4 balls), but hardly get in, and must give clients enough time for arrangements if I invite them. All potential new club members or corporate members
R205	Golf (Resident)	No comment
R212	Social (Resident)	General app

Golf shop: recommendations (44 comments, page 1 of 3)

R002	Golf (Unspecified)	One member of staff is incompetent, she doesn't understand golf, nor the system they work with, nor the members names (even after repeated reminders), nor telephone etiquette - she's very bad
R010	Social (Resident)	No. High wuality
R013	Golf (Non-Resident)	1 payment process for playing fees and other things. Its frustrating and time consuming having to pay separately for example balls
R022	Golf (Non-Resident)	Relationship with members to organise fittings and golf club deals. Get better deals and assistance from golfers club. Mis [name removed] way of operate. Clothing very expensive
R025	Golf (Resident)	Have some sales equipment and golf apparel in shop available
R031	Golf (Resident)	nil
R034	Golf (Resident)	All seems well... Am happy
R037	Golf (Non-Resident)	Price
R038	Social (Resident)	Interact more with clients even if they just come to view.
R039	Golf (Non-Resident)	Please add more size options (medium)
R042	Golf (Non-Resident)	a bit pricey
R047	Social (Resident)	Content
R059	Golf (Resident)	Quicker turnaround when checking in
R061	Golf (Resident)	[name removed] is great
R065	Golf (Resident)	Thank you for your good service and friendliness
R070	Golf (Non-Resident)	They should know who I am.
R073	Social (Resident)	The golf shop staff is very wary of rules pertaining to members only. Often making visitors feel not welcome.
R077	Golf (Resident)	need more specials
R085	Golf (Resident)	none
R086	Golf (Resident)	GM not the best proactive and involved members and can approve on personal service. Front desk team is AMAZING service

Golf shop: recommendations (44 comments, page 2 of 3)

R090	Golf (Resident)	Change the lady - she's terrible. Still doesn't understand golf operations, still doesn't understand their system, never remembers names etc.
R093	Golf (Resident)	Golf Tracker to test clubs indoor
R097	Golf (Resident)	This shop is only for registering to play and sell clothing. There's no supply of grips and fitment. No member discounts. I buy all my requirements from Golfers Club.
R101	Golf (Resident)	More stock
R105	Golf (Non-Resident)	More ladies clothes
R106	Social (Resident)	Just teach them about the product, I asked December if they do any packages throughout the year or discounts, they indicated they never do it, and then I think March-May you did it, and yeah I was not aware of it, which was very dissapointing
R118	Golf (Resident)	I don't use the golf shop
R126	Golf (Resident)	Currently fine
R130	Golf (Resident)	Given that it is a new team, they should make an effort to familiarise themselves with the members for better understanding.
R143	Golf (Resident)	No
R147	Golf (Resident)	Train new staff better
R149	Golf (Non-Resident)	Bigger range and introduce member benefits
R156	Social (Resident)	VERY expensive
R158	Social (Resident)	average
R159	Golf (Non-Resident)	More affordable lady's clothes. Currently a shirt for R2000.00 is extremely expensive
R171	Golf (Resident)	No
R179	Golf (Non-Resident)	Easy transition of Membership Card
R189	Golf (Non-Resident)	Wider variety in ladies clothing and also more affordable
R191	Social (Resident)	More promotions
R192	Social (Resident)	I do not have specific recommendations for the Golf Shop

Golf shop: recommendations (44 comments, page 3 of 3)

R198	Golf (Non-Resident)	More ladies clothing
R202	Golf (Resident)	Just compliments to [name removed] & [name removed]. Very helpful, friendly & available always!
R205	Golf (Resident)	No comment
R212	Social (Resident)	There use to be more customer interaction on the floor other than behind the counter

Locker room: recommendations (51 comments, page 1 of 3)

R002	Golf (Unspecified)	More paper towels
R008	Golf (Resident)	Urinals often smelly
R019	Golf (Non-Resident)	Upgrade urgent
R022	Golf (Non-Resident)	Look at high end clubs like JHB country club, Houghton....
R026	Golf (Non-Resident)	Showers more private
R034	Golf (Resident)	Get more toilet brushes
R037	Golf (Non-Resident)	Looks very cheap
R039	Golf (Non-Resident)	Showers need attention please.
R045	Golf (Resident)	Revamp it, competing clubs are far superior
R047	Social (Resident)	Content
R058	Golf (Non-Resident)	Please make showers bigger. Even if it means you reduce the number and have fewer, but bigger showers.
R061	Golf (Resident)	Add deodorant, make notice board smaller, clean toilets more often, be more strict that it's for golfers only, access control
R065	Golf (Resident)	Consider an upgrade of the locker room and shower facilities
R068	Golf (Non-Resident)	none
R073	Social (Resident)	Overall the locker rooms are suitable, a revamp could be considered in the next couple of years.
R077	Golf (Resident)	cleanness not great
R085	Golf (Resident)	open more extraction
R091	Social (Resident)	It's excellent. I even saw the Streek magazine there and was very happy. Showers are great
R092	Golf (Resident)	Please make them more modern, brighter and spacious if possible
R093	Golf (Resident)	Steamroom/Suana
R095	Golf (Resident)	None
R097	Golf (Resident)	The size of our locker room is so small we would not be able to host a ladies national nor a provincial tournament. Half of the locker room has been taken away for small conference rooms. No thought was put into taking away some of this space.

Locker room: recommendations (51 comments, page 2 of 3)

R101	Golf (Resident)	Should be modernized
R105	Golf (Non-Resident)	The ladies' locker is more just a toilet facility than true locker. And we need toilet brushes
R106	Social (Resident)	One of the best I have seen
R126	Golf (Resident)	Nil
R127	Golf (Non-Resident)	The hand towels are on the incorrect side of the hand basins thus causing an inefficient flow of users in the area,
R130	Golf (Resident)	Are there still allocated lockers (I am not sure)? If so, remove them. First come first served. Given everyone an equal opportunity to use a locker, if required.
R131	Golf (Resident)	Really needs updating
R133	Golf (Non-Resident)	Currently very sterile experience. Improvement to feeling of comfort and relaxation required.
R134	Golf (Resident)	All residents to have lockable space to use
R138	Golf (Resident)	Can be upgraded, modernised
R141	Golf (Non-Resident)	Urinals dont flush always smell bad
R143	Golf (Resident)	No
R149	Golf (Non-Resident)	It is outdated and needs a serious revamp
R156	Social (Resident)	Very small
R157	Social (Resident)	Add back the water tank
R158	Social (Resident)	looks very dated
R159	Golf (Non-Resident)	Trophee display cabinet, Photo of current lady captain with a nice message. Current champ. Just something displaying our ladies and achievements
R171	Golf (Resident)	No
R176	Golf (Resident)	I am not sure the huge number of lockers in the middle of the room is utilised. The visual impact when entering the locker room is not great.
R179	Golf (Non-Resident)	Training of [name removed] for caring of shoes - not using abrasive cleaners etc

Locker room: recommendations (51 comments, page 3 of 3)

R181	Golf (Resident)	Steam room
R184	Golf (Non-Resident)	Not sure
R188	Golf (Resident)	Not clean enough
R190	Golf (Non-Resident)	Upgrade showers
R192	Social (Resident)	No specific recommendations at this time
R200	Golf (Non-Resident)	Believes renovation is in order. Little old fashioned and dark
R202	Golf (Resident)	Would like to have own locker cabinet for personal items & feel showers can be upgraded
R205	Golf (Resident)	No comment
R212	Social (Resident)	Other clubs has couches and more seating areas

Driving range: recommendations (61 comments, page 1 of 4)

R002	Golf (Unspecified)	More close "greens" targets - to judge the landing.
R009	Golf (Non-Resident)	The guy who collects balls is extremely rude and has a horrific attitude. Also a plan must be made that longer clubs can be hit.
R010	Social (Resident)	No
R016	Golf (Resident)	Desperate need for new mats.
R019	Golf (Non-Resident)	Looks shoddy
R021	Golf (Non-Resident)	Expensive and mats very old
R022	Golf (Non-Resident)	Dividers between bays to keep the balls on driving range. Also a marketing oppertunity
R025	Golf (Resident)	As a platinum member, I should have a few warm up golballs available before my round, as part of my membership
R026	Golf (Non-Resident)	No help from staff
R029	Golf (Resident)	Needs an upgrade, would like to hit driver
R030	Golf (Resident)	Cold drink machine
R034	Golf (Resident)	Distances not clear.? Prefer grass to mats
R037	Golf (Non-Resident)	Too expensive
R038	Social (Resident)	Night access / activities for residents
R039	Golf (Non-Resident)	Tap function doesn't work correctly and let [name removed] run the range again.
R040	Golf (Non-Resident)	cant hit driver.
R042	Golf (Non-Resident)	more grass and drivers
R045	Golf (Resident)	Was fine
R047	Social (Resident)	Content
R048	Golf (Resident)	Don't like hitting from the mats, prefer the grass, but not always available.
R059	Golf (Resident)	Availability of refreshments. Maybe a drinks vending machine.
R064	Golf (Non-Resident)	Driver?

Driving range: recommendations (61 comments, page 2 of 4)

R065	Golf (Resident)	Not being able to hit a driver at all times is a problem; more time on the grass will be great; extend the "open times", especially in summer
R070	Golf (Non-Resident)	Should be able to use a driver.
R077	Golf (Resident)	remove carpets
R079	Golf (Resident)	Longer hours and coaching classes for youngsters to finish before 5
R080	Social (Resident)	Service at the range is not very friendly and welcoming.
R085	Golf (Resident)	Times and the areas that you can practice from!
R086	Golf (Resident)	Low energy, No trackman options so cant use it for training.
R090	Golf (Resident)	More shade
R093	Golf (Resident)	The automated bucket machine does not function smoothly, with frequent card payment failures and certain bank cards not working at all. My recommendation would be to consider a manual payment system as an alternative to ensure a more reliable and hassle-free experience. The driving range is also too short, limiting the opportunity to practise longer drives. Additional nets are needed on the right-hand side to prevent balls from flying off the range, as well as at the back to serve as a backstop and allow golfers to practise longer drives safely. The range itself does not feel particularly welcoming, with the seating area being too small and inadequate. Most of the bays also seem to be reserved for classes, limiting availability for golfers who simply want to practise independently. A dedicated refreshment station offering drinks and light snacks would further improve the overall experience and make the range a more comfortable and enjoyable place to spend time.
R101	Golf (Resident)	Build fairway bunker on left new mats
R103	Golf (Non-Resident)	We all know the range needs netting inorder for us to hit driver ... how effective can practice be if you can never work on your driver skill?
R104	Golf (Resident)	Not being able to use a driver is a negative so I have to go elsewhere to use specific clubs
R105	Golf (Non-Resident)	Better targets. Staff (balls collection) very unfriendly
R106	Social (Resident)	No driver is tough, and I am not the biggest fan of turf mats, I do like the pins and distances.

Driving range: recommendations (61 comments, page 3 of 4)

R126	Golf (Resident)	Working fine and friendly and assisting coaches
R130	Golf (Resident)	Schedule some coaching sessions like a "MasterClass"
R131	Golf (Resident)	Some of the matts are in a poor state
R133	Golf (Non-Resident)	Mats recently upgraded (good). Some snack bar or drinks dispenser would be appreciated.
R134	Golf (Resident)	Too far from the playing area
R138	Golf (Resident)	Make it more like a ingolf experience to be able to hit balls at night. Also work on the attitude of the ball retrievers
R141	Golf (Non-Resident)	Replace those old worn out mats. Rediculous that i am not allowd to share my balls with a 8 year old that I want to het to love the game !!!
R143	Golf (Resident)	Playing on the carpet grass mat leads to injury
R145	Social (Resident)	I don't appreciate when the staff close the range 10 minutes prior to the stated closing time. It has happened to me several times. I have also waited for the range to open after ball collecting although no staff is collecting balls.
R147	Golf (Resident)	The ball pick up times make it difficult. At other driving ranges they do not have this.
R156	Social (Resident)	small, no markers, balls are poor condition
R158	Social (Resident)	All good
R159	Golf (Non-Resident)	coffee shop, under roof (sun & rain)
R171	Golf (Resident)	Too expensive. Fake Grass leads to injuries. Not enough space
R176	Golf (Resident)	The driving range is often overcrowded and it appears some groups and teaching takes preference. The are not enough tees, the driving range is too short and I don't like hitting from mats.
R179	Golf (Non-Resident)	I do not use the driving range at all
R181	Golf (Resident)	Only complaint is not being able to use a driver
R182	Golf (Resident)	Distance flags are not uo to standard and the distances to these flags are not updated when the tee's changes
R192	Social (Resident)	I would like to be able to hit with a driver at the driving range, and sometimes when i go there it is closed but it is during the day still

Driving range: recommendations (61 comments, page 4 of 4)

R196	Golf (Resident)	They could open earlier on Saturday mornings
R202	Golf (Resident)	Limited space and limited distance to hit, but know this will be a challenge to upgrade
R205	Golf (Resident)	No comment
R207	Social (Resident)	More space, open to everyone and not just members
R212	Social (Resident)	More opportunity to tee off from the grass.
R217	Golf (Resident)	Install lights to facilitate practice to after sun set

Pre-round experience: anything to change (29 comments, page 1 of 2)

R010	Social (Resident)	No
R013	Golf (Non-Resident)	Quicker turn around time in pro shop
R030	Golf (Resident)	MA
R037	Golf (Non-Resident)	Enough coffee
R039	Golf (Non-Resident)	Please offer comp. pencils or tees with our CCC marking to guests.
R047	Social (Resident)	Content
R048	Golf (Resident)	I use the online check in and would like my round to be opened automatically like when I check in at the Pro Shop.
R064	Golf (Non-Resident)	Pencils and tees on the first tee for Saturdays
R065	Golf (Resident)	No
R080	Social (Resident)	A live digital screen that indicates the next 5 tee off times with player details and latest field rules.
R092	Golf (Resident)	Please hire more Caddies, most of the current ones are really ageing and not too healthy/fit any more
R093	Golf (Resident)	Staff very welcoming and professional.
R105	Golf (Non-Resident)	Some starters at other clubs do better in terms of reminding players of rules, pace of play, placing, divots/pitch marks etc.
R106	Social (Resident)	Usually well setup, love the ice in the buckets and everything
R126	Golf (Resident)	ok
R134	Golf (Resident)	Consistency in welcoming players, bag handling service.
R137	Golf (Resident)	Coffee not hot enuf 😊
R141	Golf (Non-Resident)	Please commend them for good work 💪
R143	Golf (Resident)	More assistance for golfers and bags. Welcome water.
R147	Golf (Resident)	There is generally no pre game service. Other clubs do a lot more effort. Even clean your golf clubs.
R156	Social (Resident)	always hiding
R158	Social (Resident)	good service
R159	Golf (Non-Resident)	Just more visibility of course marshals

Pre-round experience: anything to change (29 comments, page 2 of 2)

R171	Golf (Resident)	Water and to help set you up like collect golf carts collect your bag
R182	Golf (Resident)	Some times, ther are no starters
R188	Golf (Resident)	Can nevet find a marshall when you need one.Some harass members unnecessarily
R191	Social (Resident)	Announcement of the various tee in the morning
R192	Social (Resident)	Maby an option to get a special where you get some balls to hit at the driving range before your tee off time
R202	Golf (Resident)	No suggestions

Golf course: comments and suggestions (56 comments, page 1 of 4)

R002	Golf (Unspecified)	Some of the cement paths need levelling at the separator lines - especially at 12th and 5th
R008	Golf (Resident)	greens good, fairways ok, general weeds and patches of of brown compacted soil not attended to properly
R016	Golf (Resident)	Our bunkers need attention
R020	Golf (Non-Resident)	Weeds to be remove from fairways and dead trees to be taken out
R021	Golf (Non-Resident)	Too often you will find cut grass in the rough and seldom see a course Marshall while playing
R022	Golf (Non-Resident)	Cannot wait that I can play again
R031	Golf (Resident)	marshalls must chase up slow play more
R034	Golf (Resident)	Greens have taken some hammering due to. CORPORATE days who do not fix pitch marks PRoperly
R037	Golf (Non-Resident)	way too many weeds
R039	Golf (Non-Resident)	Add more racks please
R042	Golf (Non-Resident)	more emphasis on people to fix there pitch marks on the greens
R045	Golf (Resident)	Retain green keepers longer then a year
R047	Social (Resident)	Very good condition except after heavy rain river causes a mess
R048	Golf (Resident)	Foreign grass is busy taking over some parts of the course. I also would like our Golf Director to be more visible on the golf course over weekends to assist the course marshals. He is playing too much golf as a Golf Director and not attending to problems.
R059	Golf (Resident)	Course marshalls could do more monitoring to speed up play.
R061	Golf (Resident)	Currently lack of management on the golf course
R064	Golf (Non-Resident)	There are quite a lot of pitch marks on the green, but the course looks awesome
R065	Golf (Resident)	Greens are great, thanks; reduce the numbers of geese and hadidas on the course please
R068	Golf (Non-Resident)	Clean the water areas where the river flows
R070	Golf (Non-Resident)	To many pitch marks on the greens.
R077	Golf (Resident)	course marshals need to be tracked they are nowhere to be found and are running a domestic uber service
R089	Golf (Resident)	Only negative comment is the waste / refuse in the river

Golf course: comments and suggestions (56 comments, page 2 of 4)

R090	Golf (Resident)	During prime-time club events, Marshals not visible enough, not supervised, not empowered. Golf director hardly ever on course, working, but frequently as a player - this is the problem.
R092	Golf (Resident)	Is it possible to clean the river and water features? River is extremely dirty and smelly due to raw sewerage
R093	Golf (Resident)	A prominent banner is needed at the 9th tee to clearly inform golfers that they may tee off directly over the water towards the green when it is safe to do so. Some golfers are still not allowing this, resulting in major congestion as players wait for the group ahead to finish the hole instead of marking the ball and allowing play to continue from behind the 8th hole. The 8th hole is already a slower-paced hole, and this further contributes to delays on the course. Golf days, corporate events, leagues and competitions also appear to be taking an increasing amount of availability away from ordinary members. The course has become noticeably busier, and securing a booking often requires planning far in advance. This significantly affects the overall playing experience, slows down the pace of play and creates unnecessary frustration. Unfortunately, when staff approach certain golfers regarding slow play, the response can be aggressive and rude, which is unacceptable and makes it difficult to manage the situation effectively. The fact that the course is almost always fully booked has become a major concern for me and my two junior children, who are also members. Membership should provide reasonable access to the course, and members should not constantly feel that they are competing for limited playing opportunities due to the volume of external events and bookings. If the current situation continues without meaningful improvement, I will seriously have to consider moving our memberships to another club where we can enjoy more consistent access to the course and a better overall member experience.
R095	Golf (Resident)	None
R097	Golf (Resident)	We need cameras/course marshals to monitor people playing golf (residents?) before and after the course has opened or closed for play. The pitch marks are extremely bad.
R103	Golf (Non-Resident)	Golf days are becoming absurd ... Imagin being a mid week member You cant play on a friday because there are golfdays every friday and even on wednesday... It is starting to feel as if the members are not the priority of this club !
R104	Golf (Resident)	Course marshal is not visible enough around the course. Often don't even come across one in a round of golf.

Golf course: comments and suggestions (56 comments, page 3 of 4)

R105	Golf (Non-Resident)	[name removed] is really doing a great job with the greens/course. I just believe 1 caddy per 4 ball on golf days should be compulsory to assist in protecting and fixing our greens
R106	Social (Resident)	Afternoon rounds, I have noticed lots of times when turning 9-10 then we have lots of traffic and people wanting to play 9 holes
R126	Golf (Resident)	Course generally fine. Sometime just to manage grey areas, e.g. river area, between course and homeowners, keep pathways clean , effective dust bins. We have a nice golf course with friendly personnel
R131	Golf (Resident)	Some of the areas around the river are bad but I understand that its almost a continuous fight
R133	Golf (Non-Resident)	[Comment withheld: refers to the race of individual staff. Available from RCA on request.]
R134	Golf (Resident)	the impact of the river disrupts the course on a regular basis with costly restoration after storms.
R137	Golf (Resident)	Fairways need fertiliser
R141	Golf (Non-Resident)	Lower senior age to 60 same as surrounding courses including the fees
R143	Golf (Resident)	No
R145	Social (Resident)	I feel we need to campaign the mandatory repair of divets on fairways. There are so many divers that are not filled every time I play. I also feel that several of the bunkers contain too little sand. That could easily be improved.
R146	Golf (Resident)	Weeds seem to be getting out of control and need urgent attention.
R149	Golf (Non-Resident)	It is better than in the past but they can be more visible on the course
R156	Social (Resident)	Holes by river get hammered by floods and litter not good - always smells
R158	Social (Resident)	Marshalling visibility
R159	Golf (Non-Resident)	The greens & fairway is in average condition - comparing to other courses. The concerning part is the finishing of the paths sides, bunkers (not consistent), the 16th right hand side area, the steps to 15th far too small for an average shoe size
R171	Golf (Resident)	No
R176	Golf (Resident)	Slow play is not well policed. I don't see marshals addressing slow groups.
R179	Golf (Non-Resident)	There are weeds that are seemingly out of control on the course on several holes and the marshals are inconsistent
R182	Golf (Resident)	Marshals need to be more visible and stress the need of ready golf. There are a lot of very slow golfers.

Golf course: comments and suggestions (56 comments, page 4 of 4)

R188	Golf (Resident)	On course toilets are not clean
R192	Social (Resident)	I would like to have more observers/marshals overlooking the golf coarse as there are many kids with golf carts messing around on the coarse that are underaged and not playing golf
R196	Golf (Resident)	Pitch marks on the greens become worse every week. Too many rounds during the week.
R197	Golf (Resident)	REMOVE THE WEEDS
R200	Golf (Non-Resident)	Marshals needs to be around more. Hole 12 is a not great at all, why is the left also a penalty drop, it just ruins the whole entirely and take the fun out of it
R202	Golf (Resident)	Course in the best condition. Please keep it up and I hope we don't flood as much this year. You guys get miracles right with the course I feel.
R203	Golf (Resident)	If Marshalls struggle to speed up slow play due to uncooperative golfers, can they get back-up?
R217	Golf (Resident)	The course Marshalls are not visible at all during play, not sure what they are doing?

Halfway house: recommendations (52 comments, page 1 of 3)

R002	Golf (Unspecified)	A place to put down one's plate whilst waiting to pay
R008	Golf (Resident)	bring back pap and livers...
R009	Golf (Non-Resident)	The staff are loud and can be rude. The new buffet is ridiculously over priced and not that good. The fan favourite ox liver is not available anymore.
R018	Golf (Resident)	Health options not just self-service
R020	Golf (Non-Resident)	Better grap and go...more boerewors rolls and hamburger and prices is to high
R021	Golf (Non-Resident)	Great to have slushy machine but not working already? Could we rather have a frozen yogurt soft serve machine. With cups to enjoy it on the course.please
R022	Golf (Non-Resident)	Much better. Need to look at pricing.
R037	Golf (Non-Resident)	Price
R039	Golf (Non-Resident)	Food is generally cold unfortunately
R040	Golf (Non-Resident)	have become to expensive.
R042	Golf (Non-Resident)	order off menu is slow
R045	Golf (Resident)	Staff are ever to spread thin or they dont care
R047	Social (Resident)	Content
R059	Golf (Resident)	Better food offerings
R061	Golf (Resident)	Quick and efficient, pricing is high
R064	Golf (Non-Resident)	Pricing
R065	Golf (Resident)	Thank you for the good and quick service and friendliness
R068	Golf (Non-Resident)	none
R070	Golf (Non-Resident)	The new design doesn't provide an easy flow of service.
R077	Golf (Resident)	expensive
R080	Social (Resident)	The new improvements are great

Halfway house: recommendations (52 comments, page 2 of 3)

R086	Golf (Resident)	They have the Best Eggs in the world!!!! Go Sheff
R092	Golf (Resident)	They must keep the tables clean after use
R097	Golf (Resident)	The staff a fantastic. Pity they can take orders correctly. The price for a buffet breakfast is outlandish R46.00 for a piece of sausage. Please explain how this is equated
R098	Golf (Non-Resident)	More convenience required and the cashier to be quicker
R103	Golf (Non-Resident)	Prices are exorbitant
R106	Social (Resident)	On weekends maybe try push the buffet style meals (pace of play)
R124	Golf (Resident)	The staff should spend less time chatting to each other more time looking at food levels at the buffet.
R126	Golf (Resident)	ok
R134	Golf (Resident)	Service is not always available
R137	Golf (Resident)	Service slower than previous half way house
R141	Golf (Non-Resident)	It became better
R143	Golf (Resident)	Too expensive.
R146	Golf (Resident)	Food selection has improved but prices on breakfast single line items are ludicrous. Have stopped eating breakfast.
R149	Golf (Non-Resident)	Since the change to a "pay what you eat" selection mode that speed up the process and you get actual value for what you buy
R151	Golf (Resident)	Improve both value and quality of the food
R156	Social (Resident)	need new ideas - always the same thing
R158	Social (Resident)	Grab and go options need more healthy variety
R171	Golf (Resident)	Food too expensive
R179	Golf (Non-Resident)	I have stopped using the halfway house - it takes too long and the attitude of the cashiers is unacceptable
R181	Golf (Resident)	It's often very slow to pay, which is frustrating when we rushing to get back to the game
R182	Golf (Resident)	It have been improved over the last months. Very high prizes.
R188	Golf (Resident)	Too pricey.

Halfway house: recommendations (52 comments, page 3 of 3)

R189	Golf (Non-Resident)	Salad options eg chicken salad
R191	Social (Resident)	Breakfast food items are too expensive. R20 for a serving of beans...ridiculous
R192	Social (Resident)	To have the prices of their food up on a board
R194	Golf (Resident)	Menu change is good but why was liver removed
R197	Golf (Resident)	KEEP ON DOING WHAT YOU ARE DOING
R198	Golf (Non-Resident)	Better variety of healthier, lighter grab and go meals
R200	Golf (Non-Resident)	Less frozen food and more freshness taking into account the pricing of the halfway house.
R202	Golf (Resident)	Not being critical, but perhaps a bit better quality food & faster service some of the times. But can see a recent improvement though vs 6 months ago and before that
R203	Golf (Resident)	Better now than it was - though ready meal of the day is still sometimes cold.

Golfer's area: what is missing (27 comments, page 1 of 2)

R013	Golf (Non-Resident)	I dont like the fact that certain groups get preferential tables booked. Many times we are finished and then have to sit somewhere else while a massive reserved table is open. All members should be treated the same. No table bookings should be allowed.
R016	Golf (Resident)	Gets very crowded and smoking is allowed.
R021	Golf (Non-Resident)	No service after our game and tables always arranged for big group playing. Please ask musicians to turn the volume down. No way we can have a conversation. Shouting is not a proper way to communicate.
R037	Golf (Non-Resident)	Feels way to much boxed in, prefer the main stoep
R048	Golf (Resident)	Not fond of the new golfers area as it is cramped and too close to the smokers area.
R059	Golf (Resident)	Despite this being a no smoking / no vaping area, smoking and vaping are still tolerated here. It seems "senior" members get carte blanche in this regard.
R061	Golf (Resident)	Bigger TV at the pro shop side, bigger smoking area
R065	Golf (Resident)	Great, thanks
R068	Golf (Non-Resident)	na
R074	Golf (Non-Resident)	Noise buffering could be introduced as there is a lot of noise. TV is great.
R097	Golf (Resident)	We are squashed into a small area like sardines. We should be able to sit wherever we like. The other patio area past the halfway house is never full unless there's a function. The high tables should not all be in the front area. There should be a mixture of seating
R103	Golf (Non-Resident)	A proper short game facility ... The chipping green is a small turtle shell green... that facility needs to be improved.
R116	Golf (Resident)	Not utilising it
R130	Golf (Resident)	Very congested area.
R133	Golf (Non-Resident)	The waiters are friendly and helpful. However, they are still not enough to handle large groups at the end of the day, resulting in frustrating waits to be serviced.
R141	Golf (Non-Resident)	Much better now
R142	Golf (Resident)	The service from the staff needs to be structured and improved
R143	Golf (Resident)	More waiters and food and beverage too expensive

Golfer's area: what is missing (27 comments, page 2 of 2)

R145	Social (Resident)	Much appreciated.
R146	Golf (Resident)	Often not enough seating, very noisy and smoking are issues.
R156	Social (Resident)	Need more vibe - music and fun on Fridays
R171	Golf (Resident)	Not enough space for smokers. Vibe and look not good
R179	Golf (Non-Resident)	The halfway house remains unacceptable despite my positive answer
R184	Golf (Non-Resident)	To crowded and noisy
R197	Golf (Resident)	THE Golfing aree is great but the smoking is taboo there should be no smoking
R203	Golf (Resident)	Service still a thing - after golf, if someone orders a coffee, it holds up the rest of the drinks - can that coffee not come separately if it is coming from Main Restuarant?
R217	Golf (Resident)	Service delivery from waiters to that area is not what it used to be. It really takes long before receiving your drinks order. Dedicate waiters to that area, especially on competition days.

Restaurant and bar: recommendations (110 comments, page 1 of 7)

R008	Golf (Resident)	we have to revive the inside restaurant
R009	Golf (Non-Resident)	Waiters need to be quicker and more present.
R011	Golf (Resident)	Waiter service can speed up
R015	Golf (Resident)	Not enough waiters, and some drinks are still served from the main bar. Waiting for service from waiters takes very long.
R018	Golf (Resident)	Faster service
R021	Golf (Non-Resident)	Waiters need to attend to golfers after the game but have to walk to the main bar for drinks. And please the loud music is terribly bad. Maybe move them to the practice putting green as was done in the past.
R022	Golf (Non-Resident)	Need a members only portion of the restaurant for a good dinning exsperience. Drunk golfers non resident spoiled many dinners
R025	Golf (Resident)	Excellent improvement in the asthetics, I love it. However, the service is still pathetic!
R028	Social (Resident)	Make the indoor restuarant feel like a separate restuarant to that of the golfers patio. That will entice both golfers and non-golfers to invite families for a nice lunch or dinner. A true social experience.
R029	Golf (Resident)	Restaurant needs an upgrade
R031	Golf (Resident)	service has improved, but there is still alot more room for improvement
R032	Social (Resident)	Your staff are honestly lovely people but sometimes the service is so erratic- I think they are just distracted with each other and on occasion not paying attention to their surroundings. As I say - only sometimes.
R033	Golf (Resident)	The food and the specials are great. Service at the club is terrible. On 3 separate occasions last week we brought guests to the clubhouse and on each occasion someone had to go in (multiple times) to get a waiter to help. The service needs work.
R034	Golf (Resident)	Wine prices are totally out of line. Too expensive to enjoy!!
R035	Social (Resident)	Better faster service
R036	Social (Resident)	No kids area
R037	Golf (Non-Resident)	Patio at sport bar is skew, tables& chairs wobble
R038	Social (Resident)	It is a very nice environment and experience and I use it often. It can sometimes get very noise specially on the Sports Bar side.
R040	Golf (Non-Resident)	service sometimes slow when it gets busy

Restaurant and bar: recommendations (110 comments, page 2 of 7)

R041	Social (Resident)	I enjoy it each time
R045	Golf (Resident)	Hard to explain, 900 houses and you barely pull in feet and thats with the power outs
R047	Social (Resident)	Content
R049	Social (Resident)	There are many people who work from home. It would be great to have a section where someone could quickly go and have a meeting. Like a quiet booth with one desk and a chair. It would also be cool to have a co-working space with more comfortable chairs, etc.; I'm even willing to pay a monthly fee to have access. Bottomless coffee or juice could also work well.
R050	Social (Resident)	Train the waiters
R052	Social (Resident)	Service needs to improve. Training needs to be done. There is no management presence
R055	Social (Resident)	Please don't try to be a fine dining restaurant and make the menu too smart and expensive. Make it affordable with good food.
R057	Social (Resident)	Service has been slow for years and food not always fresh and nice, incl. the cake selection
R059	Golf (Resident)	More attentive wait staff. Better policing of smoking.
R061	Golf (Resident)	New waiters need to be trained properly
R062	Social (Resident)	The waiter service in the restaurant is terrible. Please initiate training for the waiters.
R063	Social (Resident)	Can we change the hot sauce in the condiments?
R064	Golf (Non-Resident)	Service is very slow
R065	Golf (Resident)	Please clean the kids play area more regularly and better
R066	Social (Resident)	Create an area away from the smoking zone. I'm sure you are infringing with the smoking laws
R068	Golf (Non-Resident)	na
R070	Golf (Non-Resident)	Service remains very slow.
R073	Social (Resident)	The kids area can be expanded with some additional or new jungle gyms and activities.
R074	Golf (Non-Resident)	Waiters are great but are not always available.
R075	Social (Resident)	More diverse breakfast menu, and more pasta options. A pasta night would be great

Restaurant and bar: recommendations (110 comments, page 3 of 7)

R076	Social (Resident)	The menu has substantially changed over the years. Most of the old favourites were removed and the items that they were replaced with are not always the greatest.
R077	Golf (Resident)	poor service expensive price vs portion size
R083	Social (Resident)	NO smoking please. Also on Pro Shop patio!!! Golfers do not care about non smokers.
R086	Golf (Resident)	Service is way to slow!!! Been the biggest problem and reason why we go out the estate for dinner
R088	Social (Resident)	Furniture and lay-out dated. Needs a modern touch
R093	Golf (Resident)	Steaks are below average. Meat is tough cuts are lean this makes it difficult for the grillers to cook accordingly. Tried it many times. Would be nice to enjoy consistant quality steak at the clubhouse.
R095	Golf (Resident)	None
R097	Golf (Resident)	The service is disgustingly we always have to look for staff to assist us. Stock of new brands run out and not replenished. Why promote and introduce a new drink and then it's not replenished
R101	Golf (Resident)	More waiters
R102	Social (Resident)	Your waiting staff is ruining what otherwise would be an excellent experience. We've stopped going to the Club because of the level of service. You wait a long time to place an order. There are a few great staff members that do a fantastic job, but half of the rest seem to be on a go-slow.
R105	Golf (Non-Resident)	Buzzers for quicker service/bills. It can be imported and linked at very reasonable prices
R109	Social (Resident)	Service sometimes slow, but very friendly.
R111	Social (Resident)	Faster food preperation. Kitchen is extremely slow
R113	Golf (Resident)	Needs new management
R114	Social (Resident)	Better service. It takes ages to receive food or drink orders.
R115	Social (Resident)	A little more attention to detail
R121	Social (Resident)	Healthier meals
R122	Social (Resident)	Not using sports bar or golf part of patio. Too noisy

Restaurant and bar: recommendations (110 comments, page 4 of 7)

R125	Social (Resident)	Please bring back menu items like the steak bruschetta and breakfast bagel and build a board. I used to visit the restaurant twice a week on average, but I only go there now maybe once a month, mainly due to the menu that changed. The hotdog and chips were a fantastic light meal, as well as the eggs Benedict with avocado, but that's also gone.
R126	Golf (Resident)	I feel the restaurant still require more finesse and improved organization and management and care. Too long sometimes to get services, not enough menu's , just putting a table cloth on a table make a difference. We have good people /waiters but they still need more 24/7 management. Although you try and I view food become more expensive and portions smaller like fish and chips I at a time enjoyed. You possibly need to compare yourselves to general leading practice at restaurants around this area. I am ok to discuss my views , [name removed], [number removed]
R132	Social (Resident)	Slow service. Need to speed up
R133	Golf (Non-Resident)	Waiter support (as previoulsy mentioned)
R134	Golf (Resident)	Service
R135	Social (Resident)	Satisfied with the service.
R137	Golf (Resident)	Faster service please
R141	Golf (Non-Resident)	Waiters are better but still a bit slow
R143	Golf (Resident)	Not enough tables for smokers. Not enough waiters. Slow service. Expensive sive menu. No vibe and outdated smartie box decor.
R144	Social (Resident)	Service is bad. Breakfast is bad.
R145	Social (Resident)	The noise level indoor is a bit high. Maybe noise damping solutions could be considered.
R147	Golf (Resident)	The service is generally very slow, it aslo depends greatly on the waiter you get. The service at the pro shop patio en extra slow if you get service at all.
R148	Social (Resident)	Ambience is unpleasant,noice levels are unacceptable,party venue for guests.Residents treated like crap,cannot have a decent conversation with fellow people at your table.Drunk guests treated like royalty.Food ludicrously expensive with small portion sizes.Waiter service are terribly slow.Food dried before it is served.Management turns a blind eye to complaints.
R149	Golf (Non-Resident)	The biggest irritation is the lack of service and not enough waiters

Restaurant and bar: recommendations (110 comments, page 5 of 7)

R150	Social (Resident)	Better quality food , improved ambiance and improved service
R152	Golf (Resident)	The service at the restaurant is sometimes a little on the slow side. We need more salad varieties on the menu please!! Bring back the deconstructed Greek salad with the bacon and avo! It was my go to.
R154	Social (Resident)	Good service can sometimes be lacking, some staff members are great, but often have to wait for service
R155	Social (Resident)	Never uses it
R156	Social (Resident)	all is just average - need alot more live events. Outsource the restaurants out to professional companies
R158	Social (Resident)	keep doing what needs to be done
R159	Golf (Non-Resident)	I have to call a waiter for service 80% of the time. Never did I sit down and waiter was there immediately.
R161	Social (Resident)	Could we please have a small dedicated area where we can have our pets sit with us?
R162	Social (Resident)	I really think it has improved a lot over the past year and that is amazing. Maybe with how the digital age is coming up some digital experience such as ordering via your mobile phone can be an interesting experience
R164	Social (Resident)	Better service sometimes you wait long for waiters, some extras on the menu that has been taken away like the beef ribs, snails etc miss it
R165	Social (Resident)	Carpets need to go. [name removed] and [name removed] service is amazing. Rest of staff can learn from them
R167	Social (Resident)	some decent craft beers will be good instead of just SAB stuff.
R171	Golf (Resident)	Too expensive, not enough waiters, vibe, decor of club house looks bad too many decor styles, menu can be updated more seasonal food new creations menu is bland. Get a professional interior decorator not residents to do clubhouse
R176	Golf (Resident)	The indoor restaurant has a poor vibe/feel. It looks more than a walk through to the patio than a restaurant. The large bar in the restaurant is extremely noisy with high waiter traffic. The indoor restaurant needs a redesign with a more private feel and the open bar must be separated from the dining area to reduce noise and waiter traffic. Waiters should not walk through the restaurant to serve outdoor areas.
R177	Social (Resident)	Tables can be unstable because of the floor
R179	Golf (Non-Resident)	Service is poor

Restaurant and bar: recommendations (110 comments, page 6 of 7)

R180	Social (Resident)	Sometimes not tidy
R182	Golf (Resident)	Very slow service, even when there is not many people.
R185	Social (Resident)	More waiters, please.
R188	Golf (Resident)	Open up area for dogs
R191	Social (Resident)	Improve service from waiters
R192	Social (Resident)	There needs to be more waiters as when the restaurant is busy, which is most of the time, there is to few waiters and you struggle to get any orders in. I would also like to see the indoor bar having more chairs with a easy to order directly from the bar tenders feature, I would like to be able to go and sit at the bar and enjoy a drink.
R194	Golf (Resident)	Breakfast menu doesn't offer sufficient variety, expensive and doesn't offer value. Budget menu must be offered to attract more people tom the club.
R197	Golf (Resident)	everything including the food id ok but the waiting time in many cases is to long
R198	Golf (Non-Resident)	Food and drinks are over priced. Breakfast at the restaurant poor
R200	Golf (Non-Resident)	Staff need to be more attentive
R202	Golf (Resident)	Would like for golfers to have own bar, not the one at halfway, a decent bar like the Irish Style bar not being utilized currently.
R203	Golf (Resident)	It is not always slow, but our experience is that service is often slow. Like, the perception is that we have all the time in the world, if we have chosen to eat at the Club. Maybe familiarity is a thing, because most patrons are residents. Which might mean that the good service that comes from not knowing whom one is serving, is lacking.
R205	Golf (Resident)	Service of the waiters are a bit slow. The kids playroom inside looks very rundown and needs some upgrading.
R207	Social (Resident)	Modernise indoor and outdoor areas.
R211	Social (Resident)	it is high risk to take grandkids to play area with all the guards at [name removed]'s guest lodge
R212	Social (Resident)	Service from a waiter point of view is very slow
R213	Social (Resident)	Variety
R214	Social (Resident)	Restaurant needs an upgrade to make it more modern

Restaurant and bar: recommendations (110 comments, page 7 of 7)

R216	Social (Resident)	People smoking and vaping in the non smoking side of the restaurant is a concern. Staff doesnt address it even though they see it.
R217	Golf (Resident)	Service delivery not as good as it should be, long turn around time for orders
R218	Social (Resident)	There needs to be better space for the mommies with kids. Also I find the waiters to be very nice but slow to attend to the mommies/familys sat at the play area. We are always looking for a waiter to start off. Once assigned though - they very helpful.
R219	Social (Resident)	Quality of food does not justify the high prices
R220	Social (Resident)	Service of waiters and waiting time for food needs to be improved.

Additional social events wanted (65 comments, page 1 of 4)

R010	Social (Resident)	No
R025	Golf (Resident)	Friday afternoon, live music and vibe on Patio in one area
R028	Social (Resident)	Family golf experiences (wife puts, or husband drives, wife hits, kids put). Driving range fun days for residence. Friday night movie night.
R030	Golf (Resident)	Romantic music night every once in a while
R032	Social (Resident)	Bridge Nights, Line Dancing, Bird watching events
R038	Social (Resident)	I do like the weekend markets. You could arrange a beer tasting.
R039	Golf (Non-Resident)	Night Run Great
R041	Social (Resident)	I think there are many options already. Been to all social events, the annual fish competition is my favourite.
R044	Social (Resident)	Maybe a get together for the single people on the estate to get to know each other and maybe find a tennis partner or coffee
R047	Social (Resident)	Padel club when courts are done
R049	Social (Resident)	Fishing events and Padel
R050	Social (Resident)	Toast masters
R052	Social (Resident)	Residents to use patio for meetings without a venue fee. The food and beverage offerings to benefit
R061	Golf (Resident)	Halloween kids party
R063	Social (Resident)	no
R065	Golf (Resident)	Nothing please
R066	Social (Resident)	NO
R073	Social (Resident)	Yes, The fishing day is a great event and the club should consider hosting at least two of these per year.
R075	Social (Resident)	Wine pairing evening
R076	Social (Resident)	More markets is possible.
R078	Social (Resident)	Bingo nights?
R083	Social (Resident)	NO

Additional social events wanted (65 comments, page 2 of 4)

R091	Social (Resident)	I love the Night Run!!!
R093	Golf (Resident)	Quiz night
R094	Social (Resident)	Night run at least once a week
R107	Social (Resident)	More regular Sunday buffet lunches.
R110	Social (Resident)	No
R114	Social (Resident)	Free school holiday programmes for all ages
R115	Social (Resident)	No
R121	Social (Resident)	Proper wine pairing
R122	Social (Resident)	Not participating in any
R126	Golf (Resident)	no
R128	Social (Resident)	Bingo, Games afternoon, Dance & Music events, Dance Classes(we pay), Taibo(we pay)
R134	Golf (Resident)	The night run should start at 17H30 for 10KM runners and 18H00 for 5.
R141	Golf (Non-Resident)	All good
R143	Golf (Resident)	Better artists for entertainment the current artists are bad. Ideas was previously given to the clubhouse without any success. We need professional interior specialists to to the clubhouse not residents without knowledge. Get n proper management company who knows the industry what is needed rather pay them a management fee Instead of every 2 years new management and every Individual wants to do do stuff or implementations what is not relevant. Need young creative management.
R144	Social (Resident)	Ok
R148	Social (Resident)	Wine pairing is ok.But can be extented to brandy,gin & Whisky evenings.Quiz nights and Bingo?Poker & Bridge?
R150	Social (Resident)	No
R152	Golf (Resident)	What about bridge ?
R155	Social (Resident)	No
R156	Social (Resident)	more for kids, more to get golfers in, entire clubhouse needs a facelift!

Additional social events wanted (65 comments, page 3 of 4)

R157	Social (Resident)	Wine tasting. Fishing day. Night golf
R158	Social (Resident)	More family orientated weekend events catering to children. how about a monthly spitbraai again. Please go check Fleisherei Sunday buffets
R159	Golf (Non-Resident)	Wine pairing is wonderful but it got to costly - although the price is value for money buy not many people (or maybe only be) want to eat so much (which was always delicious)
R160	Social (Resident)	Christmas market
R161	Social (Resident)	On the Spring day and/or fishing day - could the golf course please be closed. It was awful this year with having to duck the golf balls.
R162	Social (Resident)	Night run, Wine pairing, spring day, maybe movie and food nights or quizzes for fun events.
R163	Social (Resident)	How about a game of darts or pool.
R164	Social (Resident)	fine dining experience, socail drumming, motivational evenings,
R165	Social (Resident)	Spring days as a huge event always so nice, the fishing day going all out is super.
R167	Social (Resident)	FEAT events. Look up FEATSA events. used to be hosted at a auditorium in JHB. was always a wonderful event to see the great feats many people achieved. swimming, running, climbing mountains, paddling. this is a good event to try and revive.
R171	Golf (Resident)	Famous artists to perform. If Jitter buks can do it why not us. Foodstall evenings. Wine Tasting on the Golf Course. Coffee bar. Health Bar. Roaming cart in the estate like a ice cream van. Slush puppies, popcorn, waffles, ice cream cones
R179	Golf (Non-Resident)	More frequent quiz nights
R180	Social (Resident)	I enjoyed the Spring day
R188	Golf (Resident)	Have an area to allow dogs.will attract more customers
R192	Social (Resident)	More quiz nights
R193	Social (Resident)	Tea for over 70''s. Disco once a month for teenagers 14 to 18..... nothing specific for this group.
R202	Golf (Resident)	Comedy evenings more regularly & perhaps more life entertainment over weekends on the stoep perhaps
R203	Golf (Resident)	Maybe those Craft-type nights, like Sip & Paint, etc.

Additional social events wanted (65 comments, page 4 of 4)

R206	Golf (Resident)	All of the above and lots more (wine/beer run)
R207	Social (Resident)	Walking clubs every week in the estate
R211	Social (Resident)	wine pairing and musicians
R218	Social (Resident)	Needs to be more family or young children based activities.
R219	Social (Resident)	no

Shop@19th: suggestions (68 comments, page 1 of 4)

R009	Golf (Non-Resident)	Have a machine or stock of R5's for the squash lights!
R010	Social (Resident)	Transition to a fully fledged superette like at some clubs should there be demand
R015	Golf (Resident)	Extremely expensive, not enough specials on clothing.
R017	Social (Resident)	More stock please
R020	Golf (Non-Resident)	Make it bigger with more variety and better prices
R029	Golf (Resident)	Ice, milk, more ice cream options, basic fruit and veg
R032	Social (Resident)	Fresh produce would be nice but not essential. Not being able to pay with cash is an inconvenience
R033	Golf (Resident)	Stock is an issue.
R034	Golf (Resident)	Frozen Foods are tops
R037	Golf (Non-Resident)	Too basic
R038	Social (Resident)	I have several times visited the shop to support and then they would be without stock or limited items. I do understand that it is a convenience store with limited space. I want to suggest that some basics are kept that can be used by the conference and / or restaurant facilities. I do however feel that Checkers60Sixty has taken away a lot of the business.
R039	Golf (Non-Resident)	Please use payment Block for Vapes
R041	Social (Resident)	More ice cream for the kids in summer.
R044	Social (Resident)	Nothing
R047	Social (Resident)	Bit larger to allow more products
R049	Social (Resident)	No, works well
R050	Social (Resident)	Get prices aligned with other shops. Charging R48 for 200ml SIR fruit juice is ridiculous
R052	Social (Resident)	Hours of trade
R056	Social (Resident)	More everyday items
R058	Golf (Non-Resident)	I never use it
R061	Golf (Resident)	Better service, add platters, kids school lunches

Shop@19th: suggestions (68 comments, page 2 of 4)

R063	Social (Resident)	little more variety and not so expensive
R065	Golf (Resident)	Hours are great; stock not good; enhance the variety of stock; enlarge the shop
R071	Social (Resident)	Haven't used it
R073	Social (Resident)	There is not allot of variety but overall meets the needs for a quick shop or kids sweets.
R075	Social (Resident)	No its perfect
R079	Golf (Resident)	Used to sell ice!
R080	Social (Resident)	Some of the goods are really expensive.
R083	Social (Resident)	Please try and get Coke Zero caffeine free! It is the healthier option
R084	Social (Resident)	Prices too high
R088	Social (Resident)	Market related pricing & better quality selection of goods. It should be comparable to an upmarket food stall / WW Service station shop
R090	Golf (Resident)	Soft serve ice cream. Vuse vape pods
R091	Social (Resident)	At some stage the bread was expiring too soon but maybe that is better now?
R094	Social (Resident)	Purchase more stock
R101	Golf (Resident)	Needs stock
R103	Golf (Non-Resident)	Again exorbitant... Go buy a small bottle of Coke there and tell me thats not exploitation.
R109	Social (Resident)	Didn't know we had one:)
R112	Social (Resident)	To stock more of the basics
R113	Golf (Resident)	Will not shop there.
R114	Social (Resident)	Very expensive and they do not restock quick enough. Better customer service. Staff are not friendly at all.
R115	Social (Resident)	Maybe advertise some specials to encourage customers to make more use of the shop.
R122	Social (Resident)	Not utilising it
R126	Golf (Resident)	ok

Shop@19th: suggestions (68 comments, page 3 of 4)

R132	Social (Resident)	More variety
R134	Golf (Resident)	Hardly ever used, not aware of the offering.
R135	Social (Resident)	More products.
R141	Golf (Non-Resident)	All good
R143	Golf (Resident)	Too expensive. No bread or firefighters is just 2 items that is regularly out of stock. It is better cheaper and more efficient to use Checkers 60
R144	Social (Resident)	More goods
R145	Social (Resident)	I have not used it enough to rate it.
R146	Golf (Resident)	Needs more advertising, it is a great asset but still a lot of members are not aware.
R148	Social (Resident)	Fresh milk,soft serve ice cream
R150	Social (Resident)	Bigger variety
R155	Social (Resident)	I am not a golfer, no suggestions
R158	Social (Resident)	More a sweet shop than actual convenience store. Great for the children
R159	Golf (Non-Resident)	Maybe delivery inside estate - I've never tried it
R162	Social (Resident)	Healthy ready made meals perhaps.
R164	Social (Resident)	communicate more with residents on what the shop sells,time and remind us what we can get at the shop
R165	Social (Resident)	Re-arrange the inside, with glass doors also coming from hall way. Making it look a little more modern. Has a little outdated look and better signage. Lived here for a year before realising there is a shop.
R167	Social (Resident)	wider selection of goods. but understand space and shelf life could become problems.
R171	Golf (Resident)	The stock in the shop is not managed well. Often items are out of stock
R179	Golf (Non-Resident)	I do not make use of the shop
R189	Golf (Non-Resident)	Stock needs improvement
R191	Social (Resident)	Good offering

Shop@19th: suggestions (68 comments, page 4 of 4)

R193	Social (Resident)	Invest in a Slush machine - will pay for itself soon and make a real profit... kids love it.
R202	Golf (Resident)	Know it is small, but perhaps a bit of a revamp to look better and to be able to carry a bit more stock. Limited cold drinks, snacks, vapes etc.
R211	Social (Resident)	none
R219	Social (Resident)	no

Communication: recommendations (56 comments, page 1 of 3)

R028	Social (Resident)	A lot of external advertisement is done via Whatsapp. More reminders and advertisement can be made regarding our own estate events and daily happenings
R030	Golf (Resident)	Buy some members reading glasses
R032	Social (Resident)	I wish I knew when it's a shotgun start so I could walk freely up until a time that was reasonable to get off to make way for the golfers. Especially weekends
R034	Golf (Resident)	Communication on certain aspects are good . Whats happening at 12th hole is not forthcoming. Millions are wasted
R038	Social (Resident)	Timeous communication.
R041	Social (Resident)	I think you are doing a great job. You also have the magazine which is really nice. You are easy to get hold of. Been a resident since 2016. Thank you for your hard work!
R044	Social (Resident)	No
R045	Golf (Resident)	Perhaps making sure info is sent out.
R047	Social (Resident)	Content
R048	Golf (Resident)	Expecting more communication from the Golf Director.
R049	Social (Resident)	Event flyers in the clubhouse aren't very noticeable. Would probably be better to have them displayed in the restaurant area where it's constantly seen or even have a section in the menu where all events are advertised
R050	Social (Resident)	Create a whats app informatiion group that only members can belong. All other groups is do cluttered with time wasting posts that I rather not be a member of.
R052	Social (Resident)	Perhaps every Monday forecast the events happening
R055	Social (Resident)	I have not seen a whatsapp from the club, only emails.
R059	Golf (Resident)	Greater use of the WhatsApp channel.
R060	Golf (Resident)	Two way open communication - Club to Member and Member to Club - visible to all Members
R061	Golf (Resident)	More golf info and promotions of golfing events
R063	Social (Resident)	no

Communication: recommendations (56 comments, page 2 of 3)

R065	Golf (Resident)	No
R070	Golf (Non-Resident)	Don't receive any whatsapp messages.
R075	Social (Resident)	No you are doing great
R083	Social (Resident)	NO
R086	Golf (Resident)	Not involve with HOA at all. Dont know the value as i cant see the benefits
R088	Social (Resident)	Direct - no clicking to read through all information that is repeated over and over
R091	Social (Resident)	I like the electronic sign boards at the gates. The WhatsApps are good, I just don't understand if some people do not open the links and see the events. I do open them.
R092	Golf (Resident)	Add your members into the WhatsApp group
R093	Golf (Resident)	Quicker response on communication from dedicated staff.
R095	Golf (Resident)	None
R103	Golf (Non-Resident)	Listen to us when we say there are too many golf days a large group of members are complaining about this
R105	Golf (Non-Resident)	Doing very good, if people feel not informed its not due to a lack of effort from the management team. You ate doing great
R115	Social (Resident)	No, they are already doing a good job.
R122	Social (Resident)	Sufficient
R126	Golf (Resident)	I had questions once to [name removed] around lights in the parking area and "hiding the new Solar Containers" and received feedback. Action however still to happen
R134	Golf (Resident)	Events are golf driven and not community driven so are the communications
R141	Golf (Non-Resident)	Very good now
R143	Golf (Resident)	No
R144	Social (Resident)	Ok
R147	Golf (Resident)	Due to the fact that you have to link on links to get info you miss a lot of events. A nice picture of the event instead of a link would be nice.

Communication: recommendations (56 comments, page 3 of 3)

R148	Social (Resident)	Regularly whatsapp to all members,advertising of events ahead of time,replying to complaints
R150	Social (Resident)	On the general what's app group for everything
R152	Golf (Resident)	People just don't read so it's a difficult one
R156	Social (Resident)	bring back magazine
R158	Social (Resident)	It adequate but more timely reminders of events would be welcomed
R159	Golf (Non-Resident)	Maybe a whatsapp group for all member (just admin)
R161	Social (Resident)	na
R164	Social (Resident)	more whatsapp updates reminders
R165	Social (Resident)	A general WhatsApp group, admin only posting no comments, like all emails going out... But on WhatsApp. No one can comment. Only admins can send but whole estate on that one line. Enforcing better rules on the general CGE WhatsApp group, that advertising and sales should happen on the Monday only and on the sales group.
R166	Social (Resident)	Split the Buy and Sell group from the info group. Group gets clouded with irrelevant info. Also, make a separate Info WhatsApp group that only Admin can broadcast on and other members cant reply. For example, the Club house entrance road will be closed today. All messages on that group will be important factual messages with no other "noise".
R167	Social (Resident)	is overall good. but whenever possible, just communicate more etc. more comms = more knowledge for residents.
R171	Golf (Resident)	Add everybody in a household email or WhatsApp
R188	Golf (Resident)	More frequent
R192	Social (Resident)	Using the app to have a "what's going on" panel to see all the events and current specials at the club
R202	Golf (Resident)	None - I get all notifications double, e-mail & WhatsApp, so no excuses to miss something.
R211	Social (Resident)	whatapp group
R212	Social (Resident)	Create a app for any and all events, comms and servays. Live interaction
R219	Social (Resident)	no

Main reason for recommend rating (123 comments, page 1 of 7)

R003	Golf (Unspecified)	The forward looking strategy of Centurion Country Club
R006	Golf (Resident)	Overall quality
R010	Social (Resident)	It's a great club
R011	Golf (Resident)	We should compare our club to some of the upgrades that have been done at Woodhill, Irene and PCC I think the club lags them
R012	Social (Resident)	Coat of full membership for owner residents
R014	Golf (Resident)	The amount of golf days are getting out of hand.
R015	Golf (Resident)	Overall experience
R021	Golf (Non-Resident)	Friendly staff and welcome
R022	Golf (Non-Resident)	Good people at the club
R024	Golf (Non-Resident)	I like it here
R025	Golf (Resident)	The community
R028	Social (Resident)	River and state of the golf course is obviously not at the level it use to be, so needs the attention it is demanding constantly to upkeep. As a resident and a non-golfer however, I feel that the likes of Pretoria country club, Silver lakes and Copperleaf, somehow managed to create resident and family social areas that entice them to host all their social events on premises. Although we have the "facilities", it lacks that true restuarant and facilities separate from golf feel.
R030	Golf (Resident)	I feel part of the family
R031	Golf (Resident)	would like better and quicker service at restaurant, and more improvement on food quality
R032	Social (Resident)	We live so safely comfortably and neighbourly in this estate that is so beautiful why wouldn't I punt it. I have nothing to do with golf- could you tell 😊 so I don't punt it from that perspective.
R033	Golf (Resident)	The service
R034	Golf (Resident)	Club membership with discounts, location and ambiance.
R037	Golf (Non-Resident)	Too expensive, 5 years in a roe 8perc or more increase- not sustainable
R038	Social (Resident)	Cost - value for money

Main reason for recommend rating (123 comments, page 2 of 7)

R039	Golf (Non-Resident)	Once more value is added as per Paddle and Golf Practice area then my view could change.
R041	Social (Resident)	I feel safe in the estate. Security staff is great. It's a pleasure to visit the club house, there are in-house activities that appeal to everyone throughout the year, Halloween fantastic addition, holiday club for kids in Dec..you have it covered 😊!
R043	Social (Resident)	Fantastic living here
R045	Golf (Resident)	I've seen the discipline issues, the decision of the connected and its poor for the club. This massive resignations and employee turnover problems
R046	Social (Resident)	You can never rely on the quality of the food when inviting guests to the restaurant
R047	Social (Resident)	After 25 years I am happy here
R048	Golf (Resident)	Some areas at the Clubhouse need improvement and attention to problem areas on the golf side.
R050	Social (Resident)	Bad experience
R052	Social (Resident)	Office not run like hospitality. Should open earlier close later and be open on weekends. Especially that issues take ages to resolve.
R055	Social (Resident)	Good food (although it is getting pricy), beautiful view and friendly staff.
R057	Social (Resident)	Poor service and inconsistency of food quality
R058	Golf (Non-Resident)	I am very happy with the club. I have introduced two of my friends over the past year who are current members
R059	Golf (Resident)	Excellent Lifestyle experience. Well managed.
R060	Golf (Resident)	Cost - Value for money
R061	Golf (Resident)	No more golf newsletters, golf prize giving not great, golf events should be advertised more frequently, no more golf related or post prize giving pics on social media and interface
R063	Social (Resident)	The food has improved dramatically
R064	Golf (Non-Resident)	I love the club
R065	Golf (Resident)	Clear focus on improving the experience for members
R066	Social (Resident)	There is no value for money in what is offered. We go out of the estate to eat as we get better value for money.
R067	Social (Resident)	Pleasant environment

Main reason for recommend rating (123 comments, page 3 of 7)

R069	Golf (Non-Resident)	Good value for money compared to other golf clubs
R070	Golf (Non-Resident)	Lack of other options, makes be default to Centurion.
R071	Social (Resident)	Quality of life
R073	Social (Resident)	The country club benefits list as brining a vistor as one. But then when you take a vistor you are made to feel that you broke the rules.
R074	Golf (Non-Resident)	As a non-resident the golf club is easily accessible from the highway and I love being part of it.
R075	Social (Resident)	The staff are amazing, always enjoy our time at the clubhouse - we go once or twice a week at least
R078	Social (Resident)	Family environment
R080	Social (Resident)	All the improvements on the go, will make CGE a better estate
R083	Social (Resident)	I'm not prepard to answer this
R085	Golf (Resident)	Welcoming could be much better.
R086	Golf (Resident)	Clubhouse is old and out of date. We need to make it more modern and inviting. Get a private company that's not estate owned to run the restaurant better to attract locals to dine and become more regular visitors. We only use it IF WE HAVE LIMITED options. Have a look at Woodhill golf estate clubhouse to get ideas as im driving to Woodhill for golf activities and to dine with family and friends that lives in CCC
R088	Social (Resident)	Only available to residents
R089	Golf (Resident)	Resident
R093	Golf (Resident)	Great views, quality golf course, location.
R094	Social (Resident)	Convenience
R095	Golf (Resident)	None
R098	Golf (Non-Resident)	The service needs to improve from any waiters and the speed in the halfway house
R101	Golf (Resident)	Location
R103	Golf (Non-Resident)	Golf days are ruining the experience Prices are exorbitant...why should you charge a member R400 for a golf cart thats absurd

Main reason for recommend rating (123 comments, page 4 of 7)

R105	Golf (Non-Resident)	CCC golfing community is like our family
R107	Social (Resident)	The better the club and its environment operate, the better value our properties have
R108	Social (Resident)	Golf membership costs
R109	Social (Resident)	For golf days - best service we've experienced. Angelfriends charity golf day.
R113	Golf (Resident)	The clubhouse, restaurant and bar facilities are not pleasant and the food experience is terrible.
R114	Social (Resident)	Expensive
R115	Social (Resident)	I feel that the Estate is very well managed overall.
R121	Social (Resident)	Speed and service and quality of food can improve
R122	Social (Resident)	Not a golfer
R123	Social (Resident)	Honesty
R124	Golf (Resident)	Great golf course
R125	Social (Resident)	The experience is really good and the service is also good. I'm just not happy about so many of my favourite menu items being removed. This is the main reason I don't frequent the restaurant anymore.
R126	Golf (Resident)	I enjoy the club, the people, the culture, and position/central
R128	Social (Resident)	Brilliant friendly vibe
R130	Golf (Resident)	Elitist mentality. No cultural diversification, and no attempt to address it across the club's hierarchical structure.
R132	Social (Resident)	All good except the restaurant
R133	Golf (Non-Resident)	Consistent effort to improve highly appreciated
R134	Golf (Resident)	Cost and value for money
R136	Golf (Resident)	Very awesome club and awesome people
R137	Golf (Resident)	The overall value proposition of the club
R140	Golf (Resident)	I am still a relatively new member to the club, but I love the estate and the living experience including the golf experience
R141	Golf (Non-Resident)	Visitor fees are exorbitant

Main reason for recommend rating (123 comments, page 5 of 7)

R143	Golf (Resident)	Too expensive. Clubhouse look feel and vibe terrible. Not enough waiters. Menu not interesting
R144	Social (Resident)	We need better food and service
R145	Social (Resident)	I feel that the board and staff are working very hard in the right direction and see a lot of improvements the latest 5 years in most areas.
R148	Social (Resident)	Poor management
R149	Golf (Non-Resident)	The golfing experience and the family friendly environment
R150	Social (Resident)	In comparison to others we go to
R151	Golf (Resident)	Value for money is not there
R152	Golf (Resident)	Thought I would do you a favour 😊
R155	Social (Resident)	Great value for money and it brings residents closer to each other
R156	Social (Resident)	Everything is average
R158	Social (Resident)	It is a good experience, but not accessible to my outside friends when I am out of country
R159	Golf (Non-Resident)	There is many golf estates that rates much higher than centurion e.g. woodhill, silver lakes, serengeti etc. but for me is the people that I play golf with
R161	Social (Resident)	Happy homeowner
R162	Social (Resident)	I can see how its been improving and its been great
R163	Social (Resident)	There's. No other place to live other then CCC
R164	Social (Resident)	think there is value especially that you can drink and not have to worry about police. still need more improvement like waiter service

Main reason for recommend rating (123 comments, page 6 of 7)

R165	Social (Resident)	We have an amazing quality of life here. But Times are changing, we need to bring in more sporting support for our member. A pilates or yoga instructor at set times somewhere within one of the halls for group classes will be an amazing addition. A list of preferred suppliers that home owners can rate on the website like plumbers, electricians, sliding door installers, garage door repair men etc would be fantastic. The ladies nights and Spring Day festivals are such a treat. Better marketing needs to be done to promote CGE to public for golf days, padel etc and I am more than happy to help with marketing yet still keep community calm with safety etc. [number removed]. We can bring CGE golf course back on to the map of a top 10 golf course in RSA. We have lots of members willing to offer services and help but we dont want to step forward due to the old military push back of the older people. Also, can we please have a tree planting initiative going to replant trees against the Irene Lodge fence? We are willing to donate trees?
R167	Social (Resident)	Overall good value for money in safe estate with good facilities
R168	Social (Resident)	Club is not consistent with rules. This means it looks like some members get special treatment while others always have to fight for any ask.
R171	Golf (Resident)	Too expensive, the clubhouse does not look professional. Why are we selling art works? This is not appropriate. Menu is boring.
R175	Golf (Resident)	Overall estate living
R177	Social (Resident)	Service is of high standard and reliable
R179	Golf (Non-Resident)	The golf course is in good condition but the service is appalling - it is difficult to recommend membership with the level of service offered by the halfway hous and post golf facilities, which, in my opinion must be rated together - thus golf course great but everything else poor that equates to an average rating
R182	Golf (Resident)	Nice golf course, nice staff, nice view from the club house
R186	Golf (Non-Resident)	Good golfing experience
R187	Social (Resident)	I like it
R188	Golf (Resident)	Not enough transparency.Poor management decisions with no consequences, poor decision on hiring management, chefs,golf director.not listening to members concerns
R190	Golf (Non-Resident)	Great course, facilities and view from clubhouse

Main reason for recommend rating (123 comments, page 7 of 7)

R191	Social (Resident)	Excellent value proposition for residents
R192	Social (Resident)	To improve the experience when going to the restaurant, as currently I try not to go to the restaurant as I get iterated on struggling to order anything as I never see my waiter, as there are to few on busy nights.
R193	Social (Resident)	If a golfer, yes, if not, then no as you can use facilities
R194	Golf (Resident)	Great course and facilities and very good social feel to the club.
R196	Golf (Resident)	Anual rates become very expensive
R197	Golf (Resident)	overall golfing experience
R200	Golf (Non-Resident)	I believe wha centurion is charging at the moment is not living up to what is expected from said price point
R202	Golf (Resident)	Connections are good. I feel I can add value by pulling in more potential members and corporate members if I can get opportunity to host people more often there.
R203	Golf (Resident)	Because of Golf, we are more involved. I am not sure how it would be for someone who doesn't play golf. Maybe Padel will involve more people. And we look forward to the symbiotic relationship with Irene CC.
R205	Golf (Resident)	One-stop-shop for all activities
R211	Social (Resident)	it is old and average
R212	Social (Resident)	We are very expensive for what you get in terms of value for money
R217	Golf (Resident)	Location and course condition
R219	Social (Resident)	Lots of rubbish in the lake
R220	Social (Resident)	Very friendly staff; excellent service/attention to menu-planning by events coordinator/chef when hosting birthdays and other celebrations

One improvement that would most increase value (128 comments, page 1 of 7)

R003	Golf (Unspecified)	Improvement of the clubhouse
R008	Golf (Resident)	new inside restaurant
R009	Golf (Non-Resident)	Golf course and squash courts improvements.
R010	Social (Resident)	I am happy
R011	Golf (Resident)	We should continuously invest in our assets to remain relevant as a club. I one fails to invest; the club will deteriorate against our neighboring clubs.
R014	Golf (Resident)	Less golf days
R016	Golf (Resident)	Attention to detail.
R018	Golf (Resident)	Improved clubhouse exclusive
R020	Golf (Non-Resident)	Golf course
R021	Golf (Non-Resident)	Better driving range
R022	Golf (Non-Resident)	Members only area
R024	Golf (Non-Resident)	Halfway house
R025	Golf (Resident)	Service delivery at restaurant a d patio
R029	Golf (Resident)	Better clubhouse and restaurant. Maybe get a third party restaurant like Ebotse with Doppio.
R030	Golf (Resident)	Maybe a bit of garden on Ts 1 & 10 (as on 12) 🤔
R031	Golf (Resident)	restaurant experience
R032	Social (Resident)	Padel courts for sure. Longevity of the Irene precinct as well.
R033	Golf (Resident)	Early morning 9 holes slots for members.
R034	Golf (Resident)	A bar/patio on the roof
R035	Social (Resident)	Improving exixting clubhouse
R037	Golf (Non-Resident)	Membership rates
R038	Social (Resident)	Affordable Golf membership for residents who only play occasionally. Maybe once a month.

One improvement that would most increase value (128 comments, page 2 of 7)

R039	Golf (Non-Resident)	Free driving range balls for comp days when using Clubmaster to pay.
R040	Golf (Non-Resident)	half way more affordable, have become expensive since the new area upgrade.
R041	Social (Resident)	An affordable massage service with access to your showers. That would be great!
R043	Social (Resident)	Cleaning river please
R045	Golf (Resident)	Dismantle the old man group that alienated new players
R046	Social (Resident)	Pay attention to the restaurant
R047	Social (Resident)	Bowling green, padel court
R048	Golf (Resident)	Value for money at the Clubhouse and more visibility from the Golf Director.
R050	Social (Resident)	Professional service
R052	Social (Resident)	The Office sorting out problems faster. Rules for children driving golf carts some as young as ten! To be stopped. You fine us for speed limits which means they are public roads but you continue children to drive on the roads.
R054	Social (Resident)	Bowls
R055	Social (Resident)	Additional sports facilities
R057	Social (Resident)	Quality food and service at restaurant
R058	Golf (Non-Resident)	Halfway house menu
R059	Golf (Resident)	Restaurant service. Smoking policing / enclosed separate smaking area.
R060	Golf (Resident)	Transparent reporting, wider consultation and Member engagement on all issues. Avoid an autocratic leadership style and use the expertise and knowledge freely available in the community.
R061	Golf (Resident)	Communication, attention to detail, regulation of staff on weekends, golf marshall
R063	Social (Resident)	the value for money on food and bevarage
R065	Golf (Resident)	Upgrade the restaurant inside
R066	Social (Resident)	Better quality ingredients and don't rip off the public.
R067	Social (Resident)	Members discount

One improvement that would most increase value (128 comments, page 3 of 7)

R068	Golf (Non-Resident)	friendlier security at the gate , not very customer centric to this drive success
R069	Golf (Non-Resident)	Maybe consider a warmup hitting net before teeoff
R070	Golf (Non-Resident)	Pricing and cleaning of river
R071	Social (Resident)	Clubhouse
R073	Social (Resident)	Gym facility
R074	Golf (Non-Resident)	As a non resident and playing golf, I find the gold membership to be a little excessive.
R078	Social (Resident)	Sauna
R080	Social (Resident)	Staff responsiveness, especially when the sun sets
R083	Social (Resident)	Stop with the secrecy around the clubhouse...waiters being fired and suspended, incompetence of managers, new appointments we are notified about after the person already started in the position...is it not us that pay their salaries??? Dis een grrot mafia storie... as daar 'n nuwe manager kom, bring hy van sy mense saam en ander verdwyn net wat daar gewerk het. Indien mens weet, maak dit sin, maar as mens uitvra en nooit die korrekte info kry nie, wonder en bespiegel mens wat aangaan!!! Indien mens uitvra oor kelners hoor jy net hierdie een is afgedank en daardie een is nou al so lank suspended.....intussen moet die suspended ou se salris betaal word...vir hoe lank????
R085	Golf (Resident)	Fresher smell off the facilities.
R088	Social (Resident)	Consistent quality with no surprises
R089	Golf (Resident)	Modern clubhouse
R090	Golf (Resident)	Upgrade golf practice facility at mashie
R093	Golf (Resident)	Individual members playing availability.
R095	Golf (Resident)	None
R097	Golf (Resident)	Service and as a golfer not sitting like sardines in a small area
R101	Golf (Resident)	Course improvement
R103	Golf (Non-Resident)	Prioritise the members of the club and dont exploit us financially

One improvement that would most increase value (128 comments, page 4 of 7)

R105	Golf (Non-Resident)	Invest in overall course and golfing experience. We want a better rating. We deserve it
R107	Social (Resident)	Expansion of the clubhouse to a bigger facility
R108	Social (Resident)	A decent swimming pool and gymnasium
R109	Social (Resident)	Don't have a membership. Will take up one for our NPO if there is a special rate.
R113	Golf (Resident)	Change the club management
R114	Social (Resident)	Better facilities for children. Cater for the young teenagers not only for golfing.
R115	Social (Resident)	Improving bar and restaurant facilities.
R116	Golf (Resident)	Lower food & beverage prices
R121	Social (Resident)	quality of food on the menu
R122	Social (Resident)	More specials linked to membership
R123	Social (Resident)	All good!
R126	Golf (Resident)	Noted the clubhouse and restaurant but also to attract more young people
R128	Social (Resident)	More activities
R130	Golf (Resident)	Remove the reserved (underutilised) parking bays of the golf committee and use the first 2 bays for disabled parking so those using these bays have the shortest distance to the clubhouse. Breaking down elitism and building a cohesive club atmosphere should be a focus, together with embracing diversity.
R132	Social (Resident)	Restaurant
R133	Golf (Non-Resident)	Prompt services at any location on the patio (friendliness and support appreciated, but regularly not there when required). A proposal to consider is what I experienced playing golf at Magaliesberg a few years ago, namely that there was a waiter waiting at the last hole, and taking the first drinks order of the 4-ball when you completed the round. By the time you've put away your clubs and got to the patio, the first drink was already waiting for you at a destined place. This happened more than 10 years ago, and it is still a positive experience that I remember to the day. This will go far improving the complaints regarding slow service, especially regarding the first drink after a round of gruelling golf.

One improvement that would most increase value (128 comments, page 5 of 7)

R134	Golf (Resident)	Golf rates are in comparison to other clubs with great golfing experiences
R137	Golf (Resident)	Padel courts
R140	Golf (Resident)	I believe the current focus areas are the right ones.
R141	Golf (Non-Resident)	Lower senior age to 60
R142	Golf (Resident)	Refurbishment of the clubhouse
R143	Golf (Resident)	Clubhouse with better service look feel vibe and pricing
R144	Social (Resident)	Better food and service. Golf must be great
R145	Social (Resident)	The one and only real problem area is the status of the Hennops river. It has a huge negative effect on the experience of the whole area. This should be priority no 1. I know you are working with this but need to mention it.
R146	Golf (Resident)	Add lawn bowling greens.
R147	Golf (Resident)	Friendly fast and good service
R148	Social (Resident)	Better management and better financial expenditure, stronger SSC
R149	Golf (Non-Resident)	Locker rooms
R150	Social (Resident)	The whole ambiance , quality of food and service
R151	Golf (Resident)	Improvement of the whole golfing experience
R152	Golf (Resident)	Gym at the clubhouse!! Or a big pool with aqua aerobics offered
R155	Social (Resident)	I actually can not suggest anything, I think it is perfect
R156	Social (Resident)	Clubhouse re-do
R158	Social (Resident)	More Family events
R159	Golf (Non-Resident)	state of our golf course
R160	Social (Resident)	A gym or communal swimming pool
R161	Social (Resident)	The new paddle and area to have coffee with my dog.
R162	Social (Resident)	The Squash courts really need some love. they have slowly been deteriorating

One improvement that would most increase value (128 comments, page 6 of 7)

R164	Social (Resident)	more social events like sokkie night, singles night, etc
R165	Social (Resident)	The golf course turning into an asset again, to a money making business. The padel courts and new development are such a big thing we are looking forward to. The new road to Irene lodge is amazing thank you for that. Planting trees against the fence line will bring back the romantic feel it had. Willing to help push a tree donation drive. And even just a get to know your community a bit social gatherings like a meet your neighbours street braai once a year. ?
R167	Social (Resident)	keep river clean and keep security technology at top-notch levels always
R168	Social (Resident)	Allow for residents to make more use of walking paths. Communicate to residents when golf starts late or no golf on a particular day, so non-golfers can also enjoy the course.
R171	Golf (Resident)	Better prices, menu to be updated, better artists, better looking clubhouse
R175	Golf (Resident)	N/a
R179	Golf (Non-Resident)	Service and better halfway house offerings (that can be catered for with speed)
R180	Social (Resident)	padel court for my children to enjoy
R182	Golf (Resident)	Better discount as a member from the restaurant and half way house
R188	Golf (Resident)	Price and transparency and consequence management.
R191	Social (Resident)	Breakfast at halfway house should be affordable
R192	Social (Resident)	Having padel courts and maby in future a bowls pitch.
R193	Social (Resident)	none
R196	Golf (Resident)	To let the members start paying senior members fees from 60 jrs and not 65. Like all the clubs in our area.
R197	Golf (Resident)	AT woodhill members turning 70 and that have more than 20 years membership are rewarded with a reduced gold membership ,around R7,000 AT WOODHILL
R200	Golf (Non-Resident)	Practice facilities

One improvement that would most increase value (128 comments, page 7 of 7)

R202	Golf (Resident)	Course great, stoep great - nothing beats the views early morning and at sunset. So only to upgrade golf social aspect even more if possible - private bar, more live entertainment on weekends, sort of a VIP experience if you a member wrt own golf facilities. Already nice but make it a bit more social and festive. Try and get members to stay later after playing (spend more money) and to come more often and for visitors to get talking about the experience they had at CCC
R203	Golf (Resident)	I can't think we need anything, but maybe more & varied craft-type workshops will involve non-golfers or golf-wives who don't golf.
R204	Social (Resident)	Kids area and kids activities
R205	Golf (Resident)	Restaurant and kids play area
R206	Golf (Resident)	Padel
R207	Social (Resident)	Getting more benefits/ specials for golf during the week ex. Pitch and play specials etc
R210	Social (Resident)	Food mostly not warm-waiters should be more attentive
R211	Social (Resident)	padel facilities, and safe enviroment at clubhouse that I do not have , value of property deterioted, with mafia boss that lives here, and regular at madlanga commission
R216	Social (Resident)	Reduced rates for homeowners eg. Tennis and squash, golf memberships. Currently the rates are pricey for homeowners. Yes, there is maintenance etc that must be done but the levies should cover that. Cheaper rates would mean more people would be able to use the facilities. The 1 free conference use per homeowner, food is ridiculously expensive especially rhe platters. Should be more affordable for homeowners
R217	Golf (Resident)	Service delivery on patio and quality and pricing of food
R218	Social (Resident)	Maybe a pool, or a park for kids, somewhere to picnic. Not on the golf course. Feels like the golf takes priority of residents. A gym would also be great.
R219	Social (Resident)	Better quality of food for asking prices, it is cheaper to go to outside restaurants at cheaper prices
R220	Social (Resident)	Decrease price of wine tastings per person, to make it more affordable for pensioners

Where the club can move forward (126 comments, page 1 of 8)

R003	Golf (Unspecified)	Coninue on the current path!
R006	Golf (Resident)	Towards a country club
R008	Golf (Resident)	The restaurant
R009	Golf (Non-Resident)	Just the service for halfway and the bar.
R010	Social (Resident)	This is a balance of what members are willing to contribute to. To me we don't seem far from the pinnacle
R011	Golf (Resident)	I believe our pricing (membership and menu) is at a premium to our neighboring clubs and our facilities although good may not be as relevant.
R015	Golf (Resident)	Drinks on the course a too expensive, members don't spend as much as before (R48.00 for a 440ml Buffelsfontein and over R40 for a beer) I guarantee you, drop the price of your alcohol on the course and your turnover will double.
R016	Golf (Resident)	Develop clubhouse and surrounds as previously planned. Golf course: bunkering
R022	Golf (Non-Resident)	Pricing when member bring a visitor.
R025	Golf (Resident)	Service delivery
R029	Golf (Resident)	Maybe add a gym at the clubhouse
R030	Golf (Resident)	Overall love everything - Rather let members know how THEY can add value.
R031	Golf (Resident)	improving restaurant and service quality
R032	Social (Resident)	I think I've covered that.
R034	Golf (Resident)	It has been said that we are comparable with restaurants in area. However.. We are a club and should not be priced in such market. Seeing we have no rent obligation how can we be more expensive than local restaurants. Why are we making losses? The member/social discounts and week specials do help
R037	Golf (Non-Resident)	Cost cuttings
R038	Social (Resident)	Also entertain / look after the social resident golfer. The club is missing opportunities with residents who would like to make use of the facilities but the benefits and costs are not clearly communicated.
R039	Golf (Non-Resident)	Toaties could be more affordable especially to Students and Juniors.

Where the club can move forward (126 comments, page 2 of 8)

R041	Social (Resident)	I think I have said it all. I love it here thanks to how well is being run.
R043	Social (Resident)	Cleaning the river
R044	Social (Resident)	Nothing
R045	Golf (Resident)	Well do anything really and you could improve, its easy when all thats happend over 3 years is declining. Those are facts
R046	Social (Resident)	It should be a nice experience for all, not only the golfers
R047	Social (Resident)	Pretty content
R048	Golf (Resident)	Visibility and upgrading of clubhouse area.
R050	Social (Resident)	To me it is all about the experience. I have to call a waiter. I have to repeat myself and end up not getting what I ordered. Always habe to go look for the waiter if you want to get something else and/or want your bill. I much rather go to an restaurant outside the estate that is focussed on customer service.
R052	Social (Resident)	Run as per hospitality. Currently management not on a level they should be.
R055	Social (Resident)	Changes should happen more quickly. We have voted in changes ages ago and some things have not happened yet, others are happening too slow. Maybe consider making a small portion of the patio pet friendly. There are so many people with dogs on the estate. Taking a walk to the clubhouse with your dog and having a drink would be great.
R057	Social (Resident)	improve service and food quality
R060	Golf (Resident)	An active two-way interaction between Club Management and Members that will build trust, value, and long-term loyalty. Accept criticism as an opportunity to improve.
R061	Golf (Resident)	Communication of golf events, consistent advertising on all available platforms, better management of golf staff, exciting golf events
R063	Social (Resident)	drink specials
R065	Golf (Resident)	Enhance and maintain the quality of food in the restaurant
R066	Social (Resident)	Understand you are a club not a restaurant. You believe that you have a captive audience and forget that we don't have to support the club. The quality of the food has gone down so far and the prices have risen.
R068	Golf (Non-Resident)	friendlier security at your gates

Where the club can move forward (126 comments, page 3 of 8)

R070	Golf (Non-Resident)	Service in the restaurants, upgrade of greens.
R071	Social (Resident)	Clubhouse
R073	Social (Resident)	It needs to focus on provide it value for a younger audience. Kids areas Outdoor and indoor, Gym facilities, more activities for younger kids.
R075	Social (Resident)	Nothing comes to mind
R077	Golf (Resident)	Lawlessness be removed on course and facilities especially golf days and behavior of corporate members Ban all music on golf course put stickers to this effect on carts Create a pleasant atmosphere at club house for members to use currently it is more of a party venue for outsiders to the determined of residence
R083	Social (Resident)	Will it help if I give my 2c
R084	Social (Resident)	Padel courts must be reconsidered. Rather use tennis courts for pickle ball as well.Padel is not as popular as 2 years ago. Survey padel courts need again.
R085	Golf (Resident)	Keep on improving dont settle for average.
R086	Golf (Resident)	become a lifestyle estate and not just about golf
R088	Social (Resident)	Consistent quality - confident that I will get what is promised - be it on the patio menu or any other facility or event
R089	Golf (Resident)	A modern clubhouse will add value to estate
R091	Social (Resident)	Please continue with the nice events such as Night Run and Quiz Night, they are really nice
R093	Golf (Resident)	Dart board and billiards area.
R094	Social (Resident)	So far so good
R095	Golf (Resident)	Interacting with members
R099	Golf (Resident)	Pricing
R101	Golf (Resident)	Keep the course great
R103	Golf (Non-Resident)	Improve the Golf course and golf facilities Focus on the members experience Make it affordable to be part of the club in terms of pricing of golf carts fir members

Where the club can move forward (126 comments, page 4 of 8)

R105	Golf (Non-Resident)	Thanks management team, you do a fab job!
R107	Social (Resident)	With the addition of the padel courts, I think it will already draw much more attention and foot traffic to our club and residential estate
R112	Social (Resident)	Creating an environment where residents can meet other/new residents. Keep the prices of food at the restaurant competitive as we have lots of choices. Improve the service levels at the club.
R113	Golf (Resident)	Complaints are not adequately addressed. Those simple "We are looking into it" is not an answer and does not address real problems as there are no proper feedback or visible changes.
R114	Social (Resident)	Activities/facilities for high school children
R115	Social (Resident)	.
R116	Golf (Resident)	Lower food & beverage prices
R121	Social (Resident)	I don't want to feel like I'm going to the Spur. I want quality ingredients and am willing to pay for it.
R122	Social (Resident)	More specials linked to membership
R123	Social (Resident)	Never cease to strive for continuous improvement!
R126	Golf (Resident)	Generally noted. I know we financially challenged but we need to keep our facilities competitive to other golf clubs vs technology etc. Also how it can add value to my property as an investment. It unfortunately in the past 10 years since here has not grown much in value for various reasons?
R128	Social (Resident)	Setting up of more adoc activities
R130	Golf (Resident)	Refer to previous section
R132	Social (Resident)	More efficient service at restaurant
R133	Golf (Non-Resident)	I think the club is doing a good job at improving the overall experience (e.g. sport corner with better tv screens, halfway hose improvement, etc.) It is more a question of keeping standards up, e.g. quality of food, service delivery where one feels appreciated, friendly staff, etc. To support this, some "surprise days" could be considered, e.g. on a specific day, a flower for every lady entering the facilities, or a golf ball for every golfer (see where my interest lies...? :-))

Where the club can move forward (126 comments, page 5 of 8)

R134	Golf (Resident)	Better leadership that is not reactive.
R137	Golf (Resident)	Reducing golf membership fees
R140	Golf (Resident)	Continual maintenance of facilities especially around the river
R141	Golf (Non-Resident)	Add club champ fees into monthly if possible
R142	Golf (Resident)	Meeting needs of the younger generation
R143	Golf (Resident)	New management better professional look for the clubhouse new interesting menu that changes seasonal vibe waiters more affordable pricing.
R144	Social (Resident)	Good food for a good price. Great Golf
R145	Social (Resident)	Already pointed out earlier in the survey.
R147	Golf (Resident)	Friendly fast and good service
R148	Social (Resident)	Better management oversight,price compedative with good quality food and service,better atmosphere at the club,less corporate golfdays and no alcohol on the course with course marshalls out in full force
R149	Golf (Non-Resident)	We should consider players over 60 as senior members and their membership fees and not the current age of 65
R150	Social (Resident)	Screening needs to be done on potential buyers . I'm shocked at what has been allowed to happen here
R151	Golf (Resident)	Better quality of service and quality of food offerings
R152	Golf (Resident)	Add a gym and a communal pool
R155	Social (Resident)	No suggestions, I am really satisfied with it all
R158	Social (Resident)	Bring in external visitors for the restaurant. This will improve the club's revenue and will contribute significantly to improving the facilities
R159	Golf (Non-Resident)	If I just compare serengeti and centurion the welcoming procedures are non existend. For example golfers arrival is like everyone for himself. halfway house need to have food ready. easy to do as with serengeti and while people wait there is no one watering their towlels, even cleaning golf clubs etc
R160	Social (Resident)	Add a gym or swimming pool

Where the club can move forward (126 comments, page 6 of 8)

R161	Social (Resident)	Upgrading the clubhouse.
R162	Social (Resident)	We really need to give the squash court some love.
R164	Social (Resident)	Better communication of events, a social place for connection, networking possibilities, meeting other singles, restaurant experience up service
R165	Social (Resident)	I have written a lot in previous comments... Think I have covered it. Sometimes people forget all the benefits they get here. Maybe if we, and I am 100 % willing to help put this together, but lay out in one pdf what advantages you get by being a club member etc, show exactly what card you must have to get discount where, and lay everything out in one pdf. A mini marketing pdf to residents and email it once a year as reminder on all the benefits and how exactly to make use of each benefit.
R167	Social (Resident)	maintain high security standards, keep restaurant prices low and quality to make sure residents support the facilities on regular basis and not leak out to surrounding restaurants.
R169	Social (Resident)	Attention to details could improve a bit but not a deal breaker
R170	Social (Resident)	Continue current initiatives
R171	Golf (Resident)	New management, younger members on management who are open minded. Better management of finances in the club. Club need someone who is professional on finances
R172	Social (Resident)	More discounts for members using the club facilities
R175	Golf (Resident)	Food of the world was a great evening.
R179	Golf (Non-Resident)	Better service - for example, you would never go to a top ten course and take a golf cart without sand in the sand dispenser
R180	Social (Resident)	I think you are in the right direction considering the construction projects in progress and the installation of solar panels is also a huge accomplishment
R182	Golf (Resident)	The restaurant's food prices are far from the quality and consistency of the food. I don't know how many guests the restaurant has from people outside the estate, but I know from many members that they avoid the restaurant due to the reasons I have mentioned above. For many of us, Club 14 is our new clubhouse.
R183	Golf (Resident)	Improved golf course

Where the club can move forward (126 comments, page 7 of 8)

R184	Golf (Non-Resident)	Overall experience
R186	Golf (Non-Resident)	A more welcoming golfing experience
R187	Social (Resident)	Nothing
R188	Golf (Resident)	Booking sysyem giving preferential treatment to groups is unfair.Allow dogs acces with members on the patio,relook at fees edpecially ladies and pensionets.There are otjer clubs cheaper and close by.
R190	Golf (Non-Resident)	Perhaps upgrading showers
R191	Social (Resident)	Recreational facilities
R192	Social (Resident)	Restaurant experience, with golfing maby giving members a mall discount even if it is on a cart.
R193	Social (Resident)	Great improvement since golfers have moved on the patio. Enjoy a peaceful lunch at times.
R194	Golf (Resident)	Continue making small improvements all round, perhaps look at member structures to offer more options.
R196	Golf (Resident)	Spend more on the coarse cart paths and improve the Tee's, level them out and add new markers and dustbins please.
R197	Golf (Resident)	As mentioned incentify members to become long term members
R200	Golf (Non-Resident)	I believe in adding to the halfway house the most, forget the frozen food and more fresh food. We are not paying these prices for food that I can make at home.
R202	Golf (Resident)	Different golf schools to be on the same page and more togetherness. Even if we can start competing against each other once a month or so, just to prevent division in the club overall. Sort of creating opportunity for different schools to mix now and then whilst playing, feel it will create more social environment as everyone gets to know each other better, and that only happens by playing together now and then I would think. Everybody must know each other and feel welcome and be able to connect with every member on the same level. That will be a big win I feel. Current Captain & committee is the right people to make this happen.
R203	Golf (Resident)	If we have Guests, we don't want to HOPE that service at the Clubhouse will be good, we want to be confident & proud that it is always good, that people feel special - I do think service like that is becoming a rarity everywhere.
R204	Social (Resident)	Kids area and activities
R205	Golf (Resident)	Most of the riverbanks look dirty

Where the club can move forward (126 comments, page 8 of 8)

R207	Social (Resident)	Improving river conditions, adding a gym
R208	Social (Resident)	Morev events
R210	Social (Resident)	Waiters should be more attentive. E-sigarette smokers smoke as if no one sees them and the waiters just ignore that.
R211	Social (Resident)	safety , sports facilities
R212	Social (Resident)	Upgrading facilities. Providing more benefits to residents
R216	Social (Resident)	Answered in previous question
R217	Golf (Resident)	Pro active service delivery in club house
R218	Social (Resident)	A pool, a park, a gym, more space for smaller kids to play.
R219	Social (Resident)	Restaurant
R220	Social (Resident)	Swimming pool

What stops members visiting more often (chosen options and free text) (184 comments, page 1 of 9)

R007	Golf (Resident)	Available time
R008	Golf (Resident)	nothing really
R009	Golf (Non-Resident)	Not enough entertainment
R010	Social (Resident)	Personal time and circumstance
R011	Golf (Resident)	Prices / value for money
R014	Golf (Resident)	Time
R015	Golf (Resident)	Prices / value for money
R018	Golf (Resident)	Not enough entertainment, Atmosphere /vibe, Service is to slow (waiters)
R019	Golf (Non-Resident)	Mostly not here
R020	Golf (Non-Resident)	Prices / value for money
R021	Golf (Non-Resident)	Prices / value for money
R022	Golf (Non-Resident)	Atmosphere /vibe
R023	Golf (Resident)	Prices / value for money
R024	Golf (Non-Resident)	Not residing in the estate
R025	Golf (Resident)	Not enough activities for non-golfers
R026	Golf (Non-Resident)	Atmosphere /vibe
R028	Social (Resident)	Not enough activities for non-golfers, Atmosphere /vibe
R029	Golf (Resident)	Food offering doesn't appeal to me
R031	Golf (Resident)	Food offering doesn't appeal to me
R032	Social (Resident)	Personal choice to just be home bodies but I do recommend it whenever I can and I encymy Bookclub to use this facility too.
R033	Golf (Resident)	Service
R034	Golf (Resident)	Prices / value for money
R035	Social (Resident)	Prices / value for money, Not enough activities for non-golfers, Food offering doesn't appeal to me

What stops members visiting more often (chosen options and free text) (184 comments, page 2 of 9)

R036	Social (Resident)	Prices / value for money
R037	Golf (Non-Resident)	Prices / value for money
R038	Social (Resident)	Not enough activities for non-golfers, I travel a lot during the week
R039	Golf (Non-Resident)	Prices / value for money, Not enough entertainment
R040	Golf (Non-Resident)	Prices / value for money
R041	Social (Resident)	Don't have more time.
R042	Golf (Non-Resident)	Not enough entertainment
R043	Social (Resident)	All good for me
R045	Golf (Resident)	Food offering doesn't appeal to me, Not enough entertainment, Atmosphere /vibe
R046	Social (Resident)	Food offering doesn't appeal to me, Not enough entertainment
R047	Social (Resident)	Budget constraints
R048	Golf (Resident)	Prices / value for money, Food offering doesn't appeal to me, Quality of food varies depending on different chefs. Quality not always the same.
R049	Social (Resident)	Time
R050	Social (Resident)	Poor service
R051	Social (Resident)	Food offering doesn't appeal to me
R052	Social (Resident)	Training required. Starting with management
R053	Social (Resident)	Prices / value for money
R054	Social (Resident)	Time
R055	Social (Resident)	Prices / value for money, Not enough activities for non-golfers, Live music is sometime too loud on a Sunday.
R056	Social (Resident)	I don't know what's happening (poor visibility of events), Not enough activities for non-golfers, Atmosphere /vibe
R057	Social (Resident)	Food offering doesn't appeal to me, Slow service
R058	Golf (Non-Resident)	Time and budget

What stops members visiting more often (chosen options and free text) (184 comments, page 3 of 9)

R059	Golf (Resident)	Food offering doesn't appeal to me
R060	Golf (Resident)	Prices / value for money, Atmosphere /vibe, Bad and slow service is often frustrating
R061	Golf (Resident)	Prices / value for money, Not enough activities for non-golfers, Food offering doesn't appeal to me, Not enough entertainment
R063	Social (Resident)	Prices / value for money
R064	Golf (Non-Resident)	Prices / value for money
R065	Golf (Resident)	Waiters need to be trained better; speed of service and some of them can be more friendly
R066	Social (Resident)	Prices / value for money
R067	Social (Resident)	Prices / value for money
R068	Golf (Non-Resident)	nothing specific
R069	Golf (Non-Resident)	Only interested in golf
R070	Golf (Non-Resident)	Prices / value for money, Food offering doesn't appeal to me, Centurion is very far from where I live.
R071	Social (Resident)	Work schedule
R072	Social (Resident)	I don't know what's happening (poor visibility of events)
R073	Social (Resident)	Not enough activities for non-golfers
R076	Social (Resident)	Food offering doesn't appeal to me
R077	Golf (Resident)	Prices / value for money, Food offering doesn't appeal to me, noise levels
R079	Golf (Resident)	Food offering doesn't appeal to me
R080	Social (Resident)	Service quality
R081	Social (Resident)	Service
R082	Golf (Non-Resident)	I don't know what's happening (poor visibility of events), Not enough activities for non-golfers
R083	Social (Resident)	Food offering doesn't appeal to me
R086	Golf (Resident)	Prices / value for money, Food offering doesn't appeal to me, Atmosphere /vibe
R087	Social (Resident)	Prices / value for money

What stops members visiting more often (chosen options and free text) (184 comments, page 4 of 9)

R088	Social (Resident)	Food offering doesn't appeal to me, Atmosphere /vibe
R090	Golf (Resident)	Work schedule
R091	Social (Resident)	Limited time for recreation and also don't want to spend TOO much.
R092	Golf (Resident)	Work
R093	Golf (Resident)	Not enough activities for non-golfers, Not enough entertainment
R094	Social (Resident)	Not enough activities for non-golfers
R095	Golf (Resident)	Not enough activities for non-golfers
R097	Golf (Resident)	Prices / value for money, The food 8/10 times comes out of the kitchen cold
R098	Golf (Non-Resident)	Prices / value for money, Food offering doesn't appeal to me
R099	Golf (Resident)	Prices / value for money, Not enough entertainment, Atmosphere /vibe
R101	Golf (Resident)	Prices / value for money
R102	Social (Resident)	Prices / value for money, Food offering doesn't appeal to me
R103	Golf (Non-Resident)	Prices / value for money
R105	Golf (Non-Resident)	Just busy personal/work life
R106	Social (Resident)	Prices / value for money
R107	Social (Resident)	Not enough entertainment
R108	Social (Resident)	Just not enough time.
R109	Social (Resident)	Not enough activities for non-golfers
R110	Social (Resident)	Poor service
R111	Social (Resident)	Not enough activities for non-golfers
R112	Social (Resident)	Prices / value for money, Not enough activities for non-golfers
R113	Golf (Resident)	Food offering doesn't appeal to me, Atmosphere /vibe, State of the club.
R114	Social (Resident)	Prices / value for money, I don't know what's happening (poor visibility of events), Not enough entertainment

What stops members visiting more often (chosen options and free text) (184 comments, page 5 of 9)

R115	Social (Resident)	Can become costly.
R116	Golf (Resident)	Prices / value for money
R119	Social (Resident)	Not enough activities for non-golfers, Not enough entertainment
R121	Social (Resident)	Food offering doesn't appeal to me,
R122	Social (Resident)	Prices / value for money
R123	Social (Resident)	Travelling
R124	Golf (Resident)	Prices / value for money
R125	Social (Resident)	Food offering doesn't appeal to me
R126	Golf (Resident)	Prices / value for money, Food offering doesn't appeal to me
R127	Golf (Non-Resident)	As a single woman & non-resident I do not attend evening social functions
R128	Social (Resident)	Not enough activities for non-golfers, Not enough entertainment
R129	Social (Resident)	Not enough activities for non-golfers
R130	Golf (Resident)	Atmosphere /vibe
R131	Golf (Resident)	We have a little girl and shes probably just too young for us to use the club more but looking forward to spending more time over the coming years
R132	Social (Resident)	Food offering doesn't appeal to me
R133	Golf (Non-Resident)	Atmosphere /vibe, The view from the main pation is always good. However, the overall experience is that the main patio is maybe still too "clinical"? Maybe the concept of more sofas and soft chairs (as at the corner to the play area) could be considered?
R134	Golf (Resident)	Prices / value for money, Food offering doesn't appeal to me
R135	Social (Resident)	Prices / value for money
R136	Golf (Resident)	Prices / value for money, Some of the meals on the menu are very expensive in comparison with other clubs
R137	Golf (Resident)	Time
R138	Golf (Resident)	Prices / value for money, Food offering doesn't appeal to me

What stops members visiting more often (chosen options and free text) (184 comments, page 6 of 9)

R139	Social (Resident)	Atmosphere /vibe
R140	Golf (Resident)	I love the clubhouse and it's staff
R141	Golf (Non-Resident)	All is good now
R143	Golf (Resident)	Prices / value for money, I don't know what's happening (poor visibility of events), Not enough activities for non-golfers, Food offering doesn't appeal to me, Not enough entertainment, Atmosphere /vibe
R144	Social (Resident)	Prices / value for money, Food offering doesn't appeal to me
R145	Social (Resident)	Nothing.
R146	Golf (Resident)	Prices / value for money
R147	Golf (Resident)	I don't know what's happening (poor visibility of events)
R148	Social (Resident)	Prices / value for money, Atmosphere /vibe, Noisy corporate golfdays and events intruding on residents
R149	Golf (Non-Resident)	Prices / value for money
R151	Golf (Resident)	Prices / value for money, I don't know what's happening (poor visibility of events), Food offering doesn't appeal to me, Atmosphere /vibe
R152	Golf (Resident)	Prices / value for money, Food offering doesn't appeal to me, Not enough entertainment
R153	Social (Resident)	Food offering doesn't appeal to me, Not enough entertainment, Atmosphere /vibe
R154	Social (Resident)	We do not eat out often
R155	Social (Resident)	Not enough entertainment, Time and my availability
R156	Social (Resident)	I don't know what's happening (poor visibility of events), Food offering doesn't appeal to me, Not enough entertainment, Atmosphere /vibe
R158	Social (Resident)	I don't know what's happening (poor visibility of events), Food offering doesn't appeal to me, Atmosphere /vibe
R159	Golf (Non-Resident)	Prices / value for money, Atmosphere /vibe
R160	Social (Resident)	No time
R161	Social (Resident)	Very slow service.

What stops members visiting more often (chosen options and free text) (184 comments, page 7 of 9)

R163	Social (Resident)	Not enough activities for non-golfers, Not enough entertainment
R164	Social (Resident)	I don't know what's happening (poor visibility of events), Not enough activities for non-golfers, Not enough entertainment
R165	Social (Resident)	Busy calender with own kids.
R166	Social (Resident)	I don't know what's happening (poor visibility of events), Food offering doesn't appeal to me
R167	Social (Resident)	Prices / value for money
R168	Social (Resident)	Prices / value for money, Not enough activities for non-golfers
R169	Social (Resident)	Just life
R170	Social (Resident)	Busy
R171	Golf (Resident)	Prices / value for money, Not enough activities for non-golfers, Food offering doesn't appeal to me, Atmosphere /vibe, Boring menu
R172	Social (Resident)	busy workshedule
R175	Golf (Resident)	Not enough entertainment
R176	Golf (Resident)	Prices / value for money
R178	Social (Resident)	Food offering doesn't appeal to me
R179	Golf (Non-Resident)	Prices / value for money, Food offering doesn't appeal to me, Food quality is not terrible but it is also not great
R180	Social (Resident)	Not enough activities for non-golfers
R181	Golf (Resident)	Just too busy to go more
R182	Golf (Resident)	Prices / value for money
R183	Golf (Resident)	Availability
R184	Golf (Non-Resident)	Prices / value for money, Food offering doesn't appeal to me, Atmosphere /vibe
R185	Social (Resident)	Service is sometimes very slow
R186	Golf (Non-Resident)	I don't live on the estate
R187	Social (Resident)	We're busy with other things
R188	Golf (Resident)	Prices / value for money, Food offering doesn't appeal to me

What stops members visiting more often (chosen options and free text) (184 comments, page 8 of 9)

R189	Golf (Non-Resident)	I stay 10km from club
R191	Social (Resident)	Prices / value for money, Food offering doesn't appeal to me
R192	Social (Resident)	I don't know what's happening (poor visibility of events), How fast the service is at the restaurant
R193	Social (Resident)	Not a very social person
R194	Golf (Resident)	Prices / value for money, Pricing is acceptable except for the breakfast menu
R195	Golf (Non-Resident)	Far from my home
R196	Golf (Resident)	Prices / value for money
R197	Golf (Resident)	SERVICE AT THE TABLES
R198	Golf (Non-Resident)	Prices / value for money, Food offering doesn't appeal to me
R201	Golf (Resident)	No reason to go to the club
R202	Golf (Resident)	My wife
R203	Golf (Resident)	[name removed] golfs twice a week. [name removed] & I golf 9 holes once a week. I Quiz Nite & Nite Run/Walk. We don't need more. Maybe my beautiful dog could join us after she does the nite run with me - maybe an area for us?
R204	Social (Resident)	Not enough activities for non-golfers
R205	Golf (Resident)	Time
R206	Golf (Resident)	I don't know what's happening (poor visibility of events)
R207	Social (Resident)	Not enough activities for non-golfers
R208	Social (Resident)	I am too busy working
R209	Social (Resident)	Prices / value for money, Not enough activities for non-golfers
R211	Social (Resident)	Not enough entertainment, safety
R212	Social (Resident)	Prices / value for money
R213	Social (Resident)	Prices / value for money, Atmosphere /vibe
R214	Social (Resident)	Food offering doesn't appeal to me

What stops members visiting more often (chosen options and free text) (184 comments, page 9 of 9)

R215	Social (Resident)	Prices / value for money, Food offering doesn't appeal to me
R216	Social (Resident)	Not enough activities for non-golfers, Food offering doesn't appeal to me, Atmosphere /vibe
R217	Golf (Resident)	Prices / value for money, Not enough entertainment
R218	Social (Resident)	Not enough activities for non-golfers
R219	Social (Resident)	Prices / value for money
R220	Social (Resident)	Prices / value for money
R221	Golf (Resident)	Not enough activities for non-golfers

Main reason for preferred visit times (150 comments, page 1 of 7)

R007	Golf (Resident)	Work schedule
R009	Golf (Non-Resident)	Golf and dinner to start the weekend.
R010	Social (Resident)	At homr
R011	Golf (Resident)	Meals and golf
R012	Social (Resident)	Work
R016	Golf (Resident)	Golf
R017	Social (Resident)	Work during the day
R018	Golf (Resident)	Weekend
R019	Golf (Non-Resident)	Golf days
R020	Golf (Non-Resident)	Traffic times
R021	Golf (Non-Resident)	Family
R022	Golf (Non-Resident)	Golf relax with family
R024	Golf (Non-Resident)	Work schedule, family commitments
R028	Social (Resident)	Family
R030	Golf (Resident)	Work from home - Early 9-holes weekdays
R031	Golf (Resident)	golf
R032	Social (Resident)	When we play bridge or have bookclub
R033	Golf (Resident)	Weekend routine & specials
R034	Golf (Resident)	Golf.. Tuesdays, Thursdays & Saturdays Monday Burgers and Tuesday Pizzas
R038	Social (Resident)	Available times - not working or training
R039	Golf (Non-Resident)	Work during the week.
R040	Golf (Non-Resident)	work schedule, family commitments, avoiding peak/traffic times, weekend routine
R041	Social (Resident)	Date night with my husband- away from kids.

Main reason for preferred visit times (150 comments, page 2 of 7)

R042	Golf (Non-Resident)	after golf
R043	Social (Resident)	Work schedule
R045	Golf (Resident)	I dont like the club as it is
R046	Social (Resident)	I work and visit the clubhouse mainly on weekends
R047	Social (Resident)	Restaurant specials
R049	Social (Resident)	Work schedule
R050	Social (Resident)	I want to go there to relax anytime of day. It is a beautifull setting, very relaxed - feels like a holiday untill you have to start waiving your hands to get service. Then I walk home, get into my car and go to Barons or Delisio or othe places like Club14 or the Dairy farm where it is not so frustrating.
R052	Social (Resident)	Times should be varied to cater for everyone
R054	Social (Resident)	Work Schedule
R055	Social (Resident)	Working in Jhb
R056	Social (Resident)	Work and weather
R058	Golf (Non-Resident)	Play a round; business meetings over coffee and a meal, and have a meal at the restaurant
R059	Golf (Resident)	Other commitments.
R060	Golf (Resident)	Except for Friday evenings the other slots are spur of the moment decisions.
R061	Golf (Resident)	Weekend routine
R063	Social (Resident)	Work schedule
R065	Golf (Resident)	Breakfast and dinner preferences
R066	Social (Resident)	Its when we go out to eat
R067	Social (Resident)	Work schedule
R068	Golf (Non-Resident)	work schedule
R069	Golf (Non-Resident)	available time for golf

Main reason for preferred visit times (150 comments, page 3 of 7)

R070	Golf (Non-Resident)	Work schedule, weekend routine
R071	Social (Resident)	Work schedule
R073	Social (Resident)	Work schedule and weekend routine
R075	Social (Resident)	Work schedule
R078	Social (Resident)	Works for me
R080	Social (Resident)	Dinner time and sports
R082	Golf (Non-Resident)	With practicing golf its the best time of the day to be there.
R083	Social (Resident)	Work schedule
R086	Golf (Resident)	Im traveling most of the weeks for business
R088	Social (Resident)	Weekend - quiet times; week days- convenience
R089	Golf (Resident)	Work schedule
R090	Golf (Resident)	Weekend routine
R091	Social (Resident)	Monday Burger Special, Curry Night, Quiz Night, Night Run, takeaway coffee after running or walking to the clubhouse for that, also when there are power outages and for a change in scenery I also sometimes work at the restaurant but that can be any weekday especially in the morning or evening
R092	Golf (Resident)	Weekend routine
R093	Golf (Resident)	Golf,Squash, padel, breakfast,lunch, dinner.
R094	Social (Resident)	Work schedule
R095	Golf (Resident)	Work schedule
R099	Golf (Resident)	work
R100	Social (Resident)	work and family schedule
R101	Golf (Resident)	Weather
R102	Social (Resident)	Work schedule

Main reason for preferred visit times (150 comments, page 4 of 7)

R103	Golf (Non-Resident)	Work schedule
R104	Golf (Resident)	Work and family
R105	Golf (Non-Resident)	Work commitments mostly have us play only on weekends
R106	Social (Resident)	work schedule, family commitments,
R107	Social (Resident)	We eat dinner at the clubhouse. Sunday Lunch. Sometimes Sunday Brunch after church
R108	Social (Resident)	Busy schedule
R109	Social (Resident)	work schedule and weekend routine
R111	Social (Resident)	Work scheedule
R112	Social (Resident)	Current work schedule and availability
R113	Golf (Resident)	Would like to have a nice dinner in a relaxed and pleasant atmosphere
R114	Social (Resident)	Work, family commitments.
R115	Social (Resident)	Weekend routine
R120	Social (Resident)	Happy hour 😊
R121	Social (Resident)	Work and family commitments and normal routine
R122	Social (Resident)	Have a full-time job until 17:00
R123	Social (Resident)	Work schedule
R125	Social (Resident)	Work schedule
R126	Golf (Resident)	Work schedule/routine
R127	Golf (Non-Resident)	Not wanting to travel after dark
R128	Social (Resident)	Train in the morning and get stuff done but if something was planned , would attend
R130	Golf (Resident)	Work schedule
R133	Golf (Non-Resident)	Golf.
R134	Golf (Resident)	Work schedule

Main reason for preferred visit times (150 comments, page 5 of 7)

R136	Golf (Resident)	After work, when children and grandchildren are present
R137	Golf (Resident)	Work
R138	Golf (Resident)	Work
R140	Golf (Resident)	Work schedule and weekend routine
R141	Golf (Non-Resident)	Golf and driving range. Drinks
R142	Golf (Resident)	Work schedule
R143	Golf (Resident)	The times above is not necessarily the times I would use the club house according my work schedule
R144	Social (Resident)	Out with friends
R145	Social (Resident)	Work.
R147	Golf (Resident)	Work Schedule
R149	Golf (Non-Resident)	Golf tee times
R151	Golf (Resident)	Work schedule
R152	Golf (Resident)	I have kids and work in the mornings
R154	Social (Resident)	That is when the discounts on meals are offered
R155	Social (Resident)	Work and family responsibilities
R156	Social (Resident)	routine
R158	Social (Resident)	Work Schedule, Travel commitments
R159	Golf (Non-Resident)	Golf and date night
R160	Social (Resident)	Work
R161	Social (Resident)	Work and family schedules
R162	Social (Resident)	I go for squash and night run activities. The food and drink specials and social events.
R164	Social (Resident)	work schedule and routines
R165	Social (Resident)	Work and family commitments

Main reason for preferred visit times (150 comments, page 6 of 7)

R167	Social (Resident)	work schedule
R168	Social (Resident)	young children
R169	Social (Resident)	Work and family commitments
R170	Social (Resident)	Work and family
R171	Golf (Resident)	Difficult it depends on client meetings
R172	Social (Resident)	work schedule and weekend routine
R175	Golf (Resident)	Availability
R177	Social (Resident)	Meals
R180	Social (Resident)	meal, coffee, meeting, play area for grandchildren
R181	Golf (Resident)	Going for dinner with friends
R183	Golf (Resident)	Schedule
R184	Golf (Non-Resident)	Available no
R185	Social (Resident)	Work schedule
R186	Golf (Non-Resident)	Work schedule and family
R187	Social (Resident)	Work
R188	Golf (Resident)	Brrakfast aftet morning walk ad long ad my dog is allowed to come with me
R190	Golf (Non-Resident)	Work
R191	Social (Resident)	Golfer
R192	Social (Resident)	Work schedule and when dinner would be, if the times had to do with visiting for other reasons than eating the times would differ
R193	Social (Resident)	Having a meal or drinks with friends. Avoid weekends if possible
R194	Golf (Resident)	work schedules
R195	Golf (Non-Resident)	Work Schedule
R197	Golf (Resident)	WORK

Main reason for preferred visit times (150 comments, page 7 of 7)

R200	Golf (Non-Resident)	Work schedule
R202	Golf (Resident)	Personal schedule & Planning wrt working commitments
R203	Golf (Resident)	Work schedule, weekend routine
R204	Social (Resident)	Work schedule and family commitments
R205	Golf (Resident)	Work and weekend routines
R206	Golf (Resident)	Restaurant
R207	Social (Resident)	Work
R210	Social (Resident)	Social time slot
R211	Social (Resident)	see clients
R212	Social (Resident)	Kids and specials
R213	Social (Resident)	Weekend routine
R216	Social (Resident)	Work, family
R217	Golf (Resident)	Family schedule and weekend routine
R218	Social (Resident)	After work, weekends with our toddler.
R219	Social (Resident)	Not dark for the view
R220	Social (Resident)	Avoiding peak times

Activities or facilities wanted for kids (81 comments, page 1 of 4)

R007	Golf (Resident)	A billiard room
R010	Social (Resident)	N/a
R022	Golf (Non-Resident)	Play area
R028	Social (Resident)	A more involved and better suited kid minder. Readily available colouring supplies. Books and games kids can grab and sit down and play with. Movie nights adjacent to the adult sport section (so when adults are watching the rugby for example, have a movie night with a little popcorn or something for kids in their section)
R029	Golf (Resident)	Swimming pool, sand box,
R034	Golf (Resident)	For youngsters..... Better playground
R036	Social (Resident)	Move playground away from clubhouse
R037	Golf (Non-Resident)	Lifestyle
R039	Golf (Non-Resident)	Driving Range and Golf, waiting for Paddle.
R041	Social (Resident)	Basketball hoops to be installed (or mobile hoops that can be moved) intensive golf/tennis/squash courses during holidays (from beginners to advanced offered for different age groups. This will help our kids, particularly young teens, finding new friends in the estate. They don't have a natural meeting point at the moment)
R046	Social (Resident)	Some entertainment for kids ages 8 to 12
R052	Social (Resident)	Ideas are put forward at meetings but nothing happens.
R058	Golf (Non-Resident)	Restaurant and golf
R060	Golf (Resident)	Besides responsible parenting the facilities on offer are adequate.
R061	Golf (Resident)	Special events for teenagers
R065	Golf (Resident)	Improved play area inside; outside is great
R067	Social (Resident)	Educational events
R068	Golf (Non-Resident)	na
R071	Social (Resident)	Do not have kids

Activities or facilities wanted for kids (81 comments, page 2 of 4)

R073	Social (Resident)	An outdoor play area with grass, even a communal pool would improve the general facility for kids.
R086	Golf (Resident)	put put, Hide and seek in a safe zone
R088	Social (Resident)	I would prefer an adult only area
R089	Golf (Resident)	Padel
R090	Golf (Resident)	Pool tables
R093	Golf (Resident)	Padel, billiards
R094	Social (Resident)	Books for reading
R095	Golf (Resident)	None
R099	Golf (Resident)	paddle
R100	Social (Resident)	Virtual golf simulator at driving range
R101	Golf (Resident)	Na
R103	Golf (Non-Resident)	The current activities are fine
R106	Social (Resident)	Put Put course
R107	Social (Resident)	Holiday events.
R108	Social (Resident)	NA (my children are adults)
R111	Social (Resident)	More entertainment for toddlers and better supervision
R114	Social (Resident)	Teenage activities. There is nothing for them except golf.
R115	Social (Resident)	.
R123	Social (Resident)	Restaurant
R130	Golf (Resident)	Young adults, not kids, so activities for them
R133	Golf (Non-Resident)	Present facilities acceptable
R134	Golf (Resident)	Some young adult activities (varsity seniors to young working adults)
R137	Golf (Resident)	Teenage activities

Activities or facilities wanted for kids (81 comments, page 3 of 4)

R138	Golf (Resident)	Better playing Entertainment area
R140	Golf (Resident)	Paddle
R141	Golf (Non-Resident)	Im a grand dad - none now
R143	Golf (Resident)	Ice cream van. Slush puppies. Popcorn. Waffles. Plaatkoekies. Update the kids menu. Fish fingers, hotdogs. Candy floss
R144	Social (Resident)	None
R147	Golf (Resident)	Better child minders that are younger and more active. More activities for the kids. When the child minder goes on somewhere someone else should stand in.
R148	Social (Resident)	Padel courts and golf course
R150	Social (Resident)	Something for teenagers and young adults
R151	Golf (Resident)	Golf
R152	Golf (Resident)	Gym and maybe a teens disco or social once a month for kids and teens to get to know one another?
R155	Social (Resident)	For young adults in 20s: games, quizz evenings, etc. in evenings and on weekends
R156	Social (Resident)	Alot more activities
R158	Social (Resident)	More weekly jumping castles and better child activity facilitators
R159	Golf (Non-Resident)	maybe a golfing area for small ones under 5
R160	Social (Resident)	Clamber club events, puppet shows, water sports
R162	Social (Resident)	Not really sure
R164	Social (Resident)	a game room for teenagers, outside trampoline, and other activities for the bigger kids
R165	Social (Resident)	Padel, Tennis, soccer / ball kicking large area or even arrange get togethers for age groups like a social touch rugby game somewhere for different age groups. Or soccer game. A girls walking club meeting at the club house at 6pm and walking together for fitness once a week or so to meet other girls in the estate. Or a painting class or something for pre teens and teenagers.
R167	Social (Resident)	i think they are adequately catered for
R170	Social (Resident)	Golf, fishing, social like Halloween

Activities or facilities wanted for kids (81 comments, page 4 of 4)

R171	Golf (Resident)	Update kids menu.
R175	Golf (Resident)	Golf and running (once a month) is perfect
R180	Social (Resident)	Golf, tennis, padel, restaurant
R183	Golf (Resident)	More games
R187	Social (Resident)	Sport
R192	Social (Resident)	Fun learning activities such as clubs, especially during vacation times to keep them busy
R196	Golf (Resident)	Grand kids are using the kiddies playground and there parents are using the clubfacilities.
R197	Golf (Resident)	AT THEIR AGE THEY ARE MEMBERS
R203	Golf (Resident)	We have Grandkids who only visit occasionally from outside of SA. Maybe a park that Child-minders can meet others and chat - when taking babies for a morning pram stroll. I am sure a creche is not viable?
R204	Social (Resident)	Kids activities and things to keep them busy and out of the house. For example - Paint morning or cookie decorating activities
R205	Golf (Resident)	Upgrade to the inside playroom
R207	Social (Resident)	Swimming pool
R208	Social (Resident)	Jumping castle, trampoline
R211	Social (Resident)	sport
R213	Social (Resident)	None The play area is already to noisy
R216	Social (Resident)	Something for 18+ young adults, gym facilities also
R217	Golf (Resident)	Pool, play area, games room
R218	Social (Resident)	A pool, a gym, a park. Play groups like Clamber Club.
R220	Social (Resident)	Swimming pool